



City of Philadelphia

City Council
Chief Clerk's Office
402 City Hall
Philadelphia, PA 19107

RESOLUTION NO. 200492

Introduced September 17, 2020

Councilmember Oh

RESOLUTION

Calling on the Pennsylvania Department of Labor and Industry to resolve ongoing complications within the State's unemployment system to ensure all eligible Pennsylvanians receive their entitled compensation in a timely manner.

WHEREAS, The devastating economic fallout from the novel coronavirus pandemic is unprecedented, with unemployment rates surpassing those of the Great Recession in just a few months following the outbreak of the virus; and

WHEREAS, The national unemployment rate remains high at 8.4 percent and latest reports show the Pennsylvania unemployment rate to be a staggering 13.7 percent; and

WHEREAS, Over two million Pennsylvanians have applied for unemployment compensation since Governor Tom Wolf's economic shutdown on March 23, 2020; and

WHEREAS, Thousands of Pennsylvanians who were approved for the unemployment benefit have reportedly failed to receive their entitled compensation; and

WHEREAS, The Reading Eagle reported in July that some 225,000 workers were waiting to hear back from the Department of Labor and Industry regarding their benefits; and

WHEREAS, Busy phone lines and unresponsive online tools leave claimants frustrated and unable reach a representative; and

WHEREAS, Government must be held accountable to the needs of the people, particularly during times of crisis; and

WHEREAS, While the coronavirus pandemic impacted all sectors and workplaces, including government agencies and public employees, the Commonwealth must rise to the occasion and

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make necessary adjustments to ensure that Pennsylvania residents receive entitled benefits without delay during this economic crisis; and

WHEREAS, The Pennsylvania Department of Labor and Industry must adjust their staffing, speed the claims process, and become more responsive to those inquiring about the status of their claims; now, therefore, be it

RESOLVED, BY THE COUCNIL OF THE CITY OF PHILADEPLHIA, That it hereby calls on the Pennsylvania Department of Labor and Industry to resolve ongoing complications within the State's unemployment system to ensure all eligible Pennsylvanians receive their entitled compensation in a timely manner