## COUNCIL OF THE CITY OF PHILADELPHIA

SPECIAL INVESTIGATING COMMITTEE ON

DEMOLITION PRACTICES IN THE CITY OF PHILADELPHIA

Room 400, City Hall Philadelphia, Pennsylvania Wednesday, June 19, 2013 11:09 a.m. 1

PRESENT:

COUNCILMAN CURTIS JONES, JR., CHAIR COUNCILMAN JAMES KENNEY COUNCILMAN BOBBY HENON COUNCILWOMAN MARIA D. QUINONES-SANCHEZ COUNCILWOMAN JANNIE L. BLACKWELL

ALSO PRESENT:

COUNCILMAN DENNIS O'BRIEN COUNCILWOMAN CINDY BASS COUNCILWOMAN BLONDELL REYNOLDS-BROWN COUNCILMAN KENYATTA JOHNSON

RESOLUTIONS: 130546

2 COUNCILMAN JONES: Good morning. Can we3 please have quiet in the chambers.

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4 Good morning, everyone. We are about to 5 convene the first hearing of the Special Investigation Community on Demolition Practices in 6 the City of Philadelphia. I am thankful for the 7 appointment of this committee by our President of 8 9 this body, Council President Clarke. Joining me on this committee are to my left Councilwoman 10 Sanchez, Councilman Henon, to my right Councilman 11 Kenney. And we should be joined briefly in a few 12 minutes by Councilwoman Blackwell. 13

I am particularly, particularly -- oh, andI have Councilman O'Brien who has joined us.

I am particularly pleased that the 16 17 composition of this committee. We have people who have had long history in demolition and 18 development and construction and labor practices 19 20 in the City of Philadelphia as members of this committee. We have Vice Chair Henon who is Vice 21 22 Chair of Public Safety. I have Councilman Kenney 23 who introduced Crane Legislation and helped to 24 improve safety for our high rise construction. Ι

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am joined by Councilwoman and Chair of L&I
 Councilwoman Sanchez, who has a strong passion for
 keeping us safe.

4 So, we are looking forward to these public hearings. And what we hope to do is to have a 5 thoughtful process to evaluate the current state 6 of demolition practices in the City of 7 8 Philadelphia. We hope to learn. Learn where we 9 are and then to in separate hearings look at "best practices," and to see if indeed there is a 10 11 difference between our current process and where we need to be professionally to keep citizens 12 safer in the City of Philadelphia. 13

Let me say what we will not do. We will not point blame. We will take facts and we will create good public policy. That may result in legislation or appropriations where appropriate to departments to help safeguard citizens in the City of Philadelphia. To do that, we will have the following:

We will have four -- approximately four
hearings. One today dealing with City
Administrations and Departments. We will have a
Best Practices Group. And if you are interested

in joining the expert witness list, you should 1 contact Stacey Graham in my office to add your 2 3 Also, we are going to have public comment names. 4 at the end of the hearing sessions. So there won't be a lot of back and forth from the public 5 6 until such time as we've had an opportunity to develop a record, public record, and then get the 7 best of the thinking of the public. And what we 8 9 hope to do over the course of the summer is conclude with a document of recommended courses of 10 11 action.

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We do this in cooperation with the Administration. And I want to say that for the record that we have met with them privately, and they are willing and able to provide constructive comment to this process. And we are looking for the benefit of all, all Philadelphia stakeholders, and in particular, their citizens.

19 There is the expectation, public safety 20 means different things to different people. I 21 have said that on a number of occasions. But it 22 also means that someone shopping should have the 23 expectation that they can safely do so without a 24 calamity that took seven lives from us. And our

prayers and our thoughts go out to both the 1 victims that perished and the survivors that need 2 to rehab. 3 So with that, I'd like the Clerk to read 4 5 the title of the Bill. THE CLERK: Bill No. 130546, a Resolution 6 authorizing the creation of a "Special 7 Investigating Committee on Demolition Practices in 8 9 the City of Philadelphia," to investigate safety problems and identify solutions related to the 10 oversight of demolition projects in the City and, 11 in furtherance of such investigation, establish 12 public policy. 13 14 COUNCILMAN JONES: Would any members like to have an opening statement on the committee? 15 16 COUNCILMAN HENON: Sure. COUNCILMAN JONES: Councilman. 17 Chair recognizes Councilman Henon. 18 Okay. Good morning, 19 COUNCILMAN HENON: 20 everybody. Thank you, Chairman, Members of the Committee. 21 22 You know, as you well know, I've been in 23 the construction industry, you know, throughout my 24 entire adult life. And probably the only person

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on -- in this body who has actually worked on a 1 job site. You know, I know the tricks of the 2 3 trade, and I know how the industry works. And, 4 you know, today we're going to, you know, 5 including myself we are going to be asking a lot of questions, you know, on the process. 6 And I'm 7 not just saying that as a Councilperson as a 8 member of this committee, but as somebody who has 9 friends and family who has worked on these job sites personally and how it affects me. 10

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L&I is one of our core services here in the City of Philadelphia. They are on the first line of defense, I believe, when it comes to public safety and ensuring that, you know, we are doing what we can to make sure that our regulations and the laws that we have in place and ordinances reflect so.

18 So, I want to thank Council President 19 Clarke and the Chairman for commissioning this 20 committee so we can get down to the processes to 21 see what works and see what doesn't work and have 22 a better understanding about our first line, 23 again, of defense when it comes to public safety 24 and ensuring the public's best interest.

So, I look forward to this committee and 1 tangible results at the end of this because I 2 3 believe you have the interest of the entire City 4 as we want to have responsible development and 5 public safety first at hand. 6 So thank you, Mr. Chairman. Thank you, Councilman. 7 COUNCILMAN JONES: 8 Any other comments from Members of the Committee? 9 10 Seeing none, will the Clerk please announce the first witness group. 11 THE CLERK: Commissioner Carlton Williams, 12 Deputy Mayor Everett Gillison. 13 COUNCILMAN JONES: Thank you, gentlemen. 14 15 Good morning. DEPUTY MAYOR GILLISON: Good morning. 16 17 COUNCILMAN JONES: Please state your names for the record all those at the table. And please 18 19 begin your testimony. 20 DEPUTY MAYOR GILLISON: Thank you. And good morning, Chairperson Jones also Members of 21 22 the Special Investigation Committee. My name is 23 Everett Gillison. I am the Chief of Staff to 24 Mayor Nutter as well as the Deputy Mayor for

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Public Safety. With me is Carlton Williams,
 Commissioner of License and Inspection. And also
 to my right Andrew Ross from the Law Department.

4 We don't have any prepared testimony as we have had a good opportunity, I believe. 5 And I will echo the commitment that was made earlier on. 6 We received the Notice from you, Chairman, last 7 8 Friday. And we immediately set about to provide 9 as much detail and much answers to particular documents that you requested. The Mayor has asked 10 me to make sure that I spearhead this on behalf of 11 the Administration in my Chief of Staff role. 12 And so, we are here to answer questions. 13

I also was able to give you a letter from 14 15 the City Solicitor's Office that talked about the 16 parameters, which I think are -- are the same 17 things that we are trying to get done. We want to make sure that we do things in a good way. 18 That we're responsive. And we look forward to the 19 20 product of this special committee's recommendations. 21

As you know, the Mayor has -- and there are other investigations that are going on. And all of those are towards the eye of getting to the

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best that we can for the citizens of Philadelphia. 1 And it's in that spirit that we not only appear, 2 3 but that we will be answering questions that you 4 may have. 5 If there are questions that we are not able to because obviously we are at the beginning of 6 this, obviously, we will decline to answer just 7 given the fact that we are all in the middle of or 8 9 at the beginning of various investigations. And I 10 will handle that. But I assure you that we will 11 do this together and we will work towards the best answers that we can. 12 13 So with that, the Committee has a question, 14 be glad to answer. 15 COUNCILMAN JONES: Are any other witnesses -- would you like to say anything, 16 Commissioner? 17 18 COMMISSIONER WILLIAMS: I just want to echo the comments of Chief of Staff Gillison that we 19 20 are looking forward to working with the Committee to come up with best practices to try to prevent 21 22 tragedies like this from occurring in the future.

23 COUNCILMAN JONES: Thank you so much for24 your cooperation. And we look forward to the end

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product. SO with that, could you, for the record, 1 state how long you've been L&I Commissioner? 2 3 COMMISSIONER WILLIAMS: June 4, 2012. It's 4 been approximately one year, sir. 5 COUNCILMAN JONES: And prior to that where 6 were you? 7 COMMISSIONER WILLIAMS: I was the Deputy 8 Commissioner for the Streets Department for seven 9 years. 10 COUNCILMAN JONES: And if you would, for -for those of us who are not, unlike my colleague, 11 12 necessarily in the demolition/construction industry, could you describe first, I would think, 13 your department and the organization chart, who 14 15 reports to what and leading down to specific people who are responsible for demolition just to 16 17 give us a sense of the structure in your department. 18 19 COMMISSIONER WILLIAMS: Sure. 20 As the Commissioner, I oversee the Department of License and Inspection. Our primary 21 22 responsibility is to enforce the building codes 23 that's been established by the International 24 Building Code and the City's Administrative Code.

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Our responsibilities in terms of what we do for
 the City of Philadelphia is to inspect buildings
 to ensure public safety.

We have three divisions that report to me. 4 5 One is a Deputy Commissioner for Administration who oversees the budget. The other two divisions 6 is the Deputy Commissioner of Development who 7 oversees Permit and Licensing Services and also 8 9 oversees the Construction and Inspection Process. The final division is the Deputy Commissioner of 10 Operations who oversees property maintenance 11 12 issues related to private and personal properties. COUNCILMAN JONES: Of that, how many of 13 those individuals are responsible for, 14 particularly, demolition? 15 And when I say "demolition," could you 16 define the various categories of demolition? 17 COMMISSIONER WILLIAMS: There are 18 Sure. two forms of demolition that we are directly 19 20 responsible for; public and private demolitions. Private demolitions is, of course, when a 21 22 contractor initiates a building permit to either 23 demolish a building for restructure --24 reconstruction project or future development

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project or demolish a building for vacant lot for
 future development use.

In addition to that, for public 3 4 demolitions, we directly oversee private dem --5 public demolitions in regards to imminently 6 dangerous buildings. When we get calls from residents or when we are out on our details, if 7 there is an imminently dangerous situation or 8 9 imminently dangerous property, then we are authorized to take action. And we try to do that 10 through a, what we call, a Contractor Services 11 Unit who oversees the demolition process for 12 private contractors to perform City demolitions. 13 14 COUNCILMAN JONES: Who oversees public 15 demolition in your department? 16 COMMISSIONER WILLIAMS: Our Contractors Services Unit. 17 18 COUNCILMAN JONES: And who is that individual? 19 20 COMMISSIONER WILLIAMS: Deputy Commissioner Michael Maenner assisted by Otis Haigler who is 21 22 the director of the program. 23 COUNCILMAN JONES: And who oversees private 24 demolition?

COMMISSIONER WILLIAMS: Deputy Commissioner 1 Michael Fink in regards to various districts 2 3 that -- throughout as you saw in that organizational chart depending on where the 4 5 demolition is expected to occur. Also, we have a Director of Permit Services 6 that issues the permit for any building --7 building permit services project including 8 demolitions. 9 10 COUNCILMAN JONES: Is there a difference in the -- what is your total number of personnel 11 12 within the department? COMMISSIONER WILLIAMS: Is it -- are you 13 asking --14 15 COUNCILMAN JONES: L&I. 16 COMMISSIONER WILLIAMS: Can you clarify for this year's budget or for Fiscal Year 2014? 17 18 COUNCILMAN JONES: Let's go with both. 19 This year and what is requested for next year. 20 COMMISSIONER WILLIAMS: This year was 300 employees. And next year we had an increase of 21 22 320 -- to 320, which would require 20 additional 23 inspectors, as you know. 24 COUNCILMAN JONES: Is that up or down from

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the previous year? 1 2 COMMISSIONER WILLIAMS: That is the 300 3 inspectors --COUNCILMAN JONES: I understand next year's 4 5 is up. 6 COMMISSIONER WILLIAMS: Yes. Next year's 7 up. COUNCILMAN JONES: This year's is lower. 8 9 COMMISSIONER WILLIAMS: Right. 10 COUNCILMAN JONES: What was it the year 11 before? 12 COMMISSIONER WILLIAMS: Could you give me a second? I will be happy to get you that 13 14 information. 15 It's up -- it went from 290 to 300. COUNCILMAN JONES: Okay. Say that again 16 for the record. 17 18 COMMISSIONER WILLIAMS: It went from 290 to 300. 19 20 COUNCILMAN JONES: So that's an increase. 21 COMMISSIONER WILLIAMS: Yes. Correct. 22 COUNCILMAN JONES: As it relates to public 23 demolition, what is the complement of employees 24 with the public demolition department?

1 COMMISSIONER WILLIAMS: We have 10 CSU inspectors who are directly responsible --2 3 COUNCILMAN JONES: Could you say what is CSU? 4 5 COMMISSIONER WILLIAMS: Yeah. Contractor Service Unit. 6 7 COUNCILMAN JONES: Okay. COMMISSIONER WILLIAMS: Who oversees the 8 9 demolition of private contractors performing City 10 demolitions. 11 COUNCILMAN JONES: I think I asked how many are in the public. 12 13 COMMISSIONER WILLIAMS: That's -- that's for public. 14 15 COUNCILMAN JONES: Public. That's 10. 16 COMMISSIONER WILLIAMS: Yes. 17 COUNCILMAN JONES: How many are in the 18 private? COMMISSIONER WILLIAMS: Again, it varies 19 20 because that is done in cooperation with other building permits throughout the City not just for 21 22 demolition. So, it would be encompasses of all 43 23 building inspectors who do multiple inspections 24 not just for demolitions.

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COUNCILMAN JONES: So, there is no clear 1 number as -- there is a clear number for public. 2 3 Why is there not a clear number for private? COMMISSIONER WILLIAMS: Demolitions are 4 5 considered a part of the building permit process. And it's inspected by our plan examiners and our 6 construction specialists that are assigned other 7 responsibilities as well in the building process. 8 9 COUNCILMAN JONES: Okay. Are there any questions related to the organizational chart from 10 11 Members of the Committee? No? 12 Seeing none, can we go to the process chart. Oh, I'm sorry. 13 Recognizing Councilwoman Brown who is in 14 the audience -- in the Chambers as well as 15 Councilwoman Blackwell who is on the committee has 16 17 joined us. And I see Councilwoman Bass is also 18 here. 19 COUNCILWOMAN REYNOLDS-BROWN: Thank you, 20 Mr. Chairman. Good morning, gentleman. I want to step 21 22 back and do a little bit of context here. I have 23 two questions. One, having looked at other cities 24 across the country who do what this government

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does, what cities do you believe have best 1 practices when it comes to the work of L&I? 2 3 COUNCILMAN JONES: Wait a minute. 4 Councilwoman, we have a -- we are going to ask 5 that in a different setting. We will put a pin in 6 that one and recognize that at the appropriate time. 7 8 COUNCILWOMAN REYNOLDS-BROWN: No problem. 9 COUNCILMAN JONES: We are trying to have a methodology --10 11 COUNCILWOMAN REYNOLDS-BROWN: Okay. 12 COUNCILMAN JONES: -- to get through this because there are so many questions. So, we kind 13 of broke it up, the committee did. We are going 14 to go into the process and then best practices. 15 16 COUNCILWOMAN REYNOLDS-BROWN: Okay. Very 17 well. COUNCILMAN JONES: That is something we're 18 19 actually going to look at. 20 COUNCILWOMAN REYNOLDS-BROWN: Okay. Then to this chart, how has this chart changed from 21 22 previous administration? Has there been a change 23 in the configuration, in the table of organization 24 of L&I?

COMMISSIONER WILLIAMS: I think the 1 2 structure has basically remained the same. There is a fluctuations in the number of employees for 3 other exterior reasons. But the structure has 4 5 been -- remained pretty much intact over the 6 years. 7 COUNCILWOMAN REYNOLDS-BROWN: What does L&I 8 currently sit in the government? Who does L&I 9 report to? 10 COMMISSIONER WILLIAMS: We report to the Deputy Mayor of Commerce Mr. Alan Greenberger. 11 12 COUNCILWOMAN REYNOLDS-BROWN: And where was the L&I prior to that department reporting to 13 14 Deputy Mayor? 15 COMMISSIONER WILLIAMS: I believe that there was a different structure from the previous 16 administration in which the Commissioner reported 17 to the Managing Director. 18 COUNCILWOMAN REYNOLDS-BROWN: And can 19 20 either one of you share with us the rationale or thinking behind moving L&I from reporting to the 21 22 Managing Director's Office to reporting to the 23 Deputy Mayor for Commerce? 24 DEPUTY MAYOR GILLISON: I will take that

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one because I want to make sure that everyone 1 2 understands. The Deputy Mayor structure that the Nutter Administration came in, in essence, made --3 4 took the Managing Director's powers and divided 5 them among the Deputy Mayors. In essence, what you have is more supervision. Instead of 6 7 reporting to one person, we have five Deputy 8 Mayors. All of us have responsibility for individual sections. 9

10 Deputy Mayor Alan Greenberger has and 11 picked up L&I. But I can tell you as Deputy Mayor 12 for Public Safety, I also had -- at different 13 times, I interact with L&I. But the reporting 14 structure is still to a Managing Director/Deputy 15 Mayor.

It's a title change and an increase in 16 17 supervision since the Mayor believed that having additional people to help out with the structure 18 19 would be a better responsive way to get changing 20 government rather than leaving it to one individual as -- known as the Managing Director. 21 22 COUNCILWOMAN REYNOLDS-BROWN: So in 23 essence, you are saying the reason was to have 24 multiple reporting lines versus one strict

straight reporting line to one professional in 1 2 qovernment? DEPUTY MAYOR GILLISON: We had --3 instead of a -- we wanted to give more supervision 4 5 by having less oversight. 6 COUNCILWOMAN REYNOLDS-BROWN: Okay. DEPUTY MAYOR GILLISON: Instead of one 7 person having oversight over 200 things. 8 9 COUNCILWOMAN REYNOLDS-BROWN: Okay. 10 DEPUTY MAYOR GILLISON: You have six parties who take a different part. So each of us 11 have direct and more direct information and 12 reporting to one. 13 For example, in my deputate, I have the 14 Police Commissioner. I have the Prisons 15 Commissioner. I have the Fire Commissioner. 16 And I meet with them on a daily -- sometimes daily but 17 usually monthly basis. Instead of having one 18 person being responsible for 20 commissioners, you 19 20 have one person being responsible for 6 commissioners. So we get more information out of 21 22 the departments rather than less. 23 COUNCILWOMAN REYNOLDS-BROWN: And so the 24 commerce -- the Deputy Mayor for Commerce has how

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1 many departments reporting to --

2 DEPUTY MAYOR GILLISON: Alan, how many do 3 you have?

He has four line agencies and six planning
agencies that come under his purview. And I can
give you the work chart. I can make sure that you
have that, and I can provide it to the chair if
you'd like it.

9 COUNCILWOMAN REYNOLDS-BROWN: Of those, how10 many are operating departments however.

DEPUTY MAYOR GILLISON: Four of the main operating are under -- under Deputy Mayor Greenberger.

14 COUNCILWOMAN REYNOLDS-BROWN: Okay.

DEPUTY MAYOR GILLISON: Okay. I can give you the work chart. And I will make sure you get that before the end of the day.

18 COUNCILWOMAN REYNOLDS-BROWN: That would be 19 appreciated. The only -- it's not a concern, but 20 I wanted to get an understanding why from Managing 21 Director to Commerce, when Commerce has -- where 22 the mission statement or whatever is totally 23 different, deals with generating business activity 24 and the like for the City.

And that -- I am trying to help understand 1 why Commerce -- why L&I, which is an operating 2 department, has totally different set of functions 3 and responsibilities, would fit under --4 5 DEPUTY MAYOR GILLISON: Because his --6 COUNCILWOMAN REYNOLDS-BROWN: Under 7 Commerce. DEPUTY MAYOR GILLISON: Because under his 8 9 title includes development. 10 COUNCILWOMAN REYNOLDS-BROWN: Okay. 11 DEPUTY MAYOR GILLISON: So development --12 it's economic development, as well. So, development is where L&I has a crucial role in 13 putting together a developmental responsibility. 14 15 That doesn't -- it doesn't do anything by way of diminishing L&I's role as a safety matter. 16 17 COUNCILWOMAN REYNOLDS-BROWN: Okay. 18 DEPUTY MAYOR GILLISON: It is just 19 enhancing and making sure we have a central way to 20 go with development. But again, all of us as Deputy Mayors are also basically, in essence, 21 22 managing directors of our -- of our offices. We 23 have line authority and line responsibility as the 24 Managing Director for Public Safety.

COUNCILWOMAN REYNOLDS-BROWN: 1 Okay. DEPUTY MAYOR GILLISON: As I've told 2 3 people, sometimes we get a little bit into the 4 title. But we -- it's the responsibility that 5 goes with our titles that really is important. 6 So, we have five Deputy Mayors or five, in 7 essence, Managing Directors to deal with the 8 responsibilities of a 21st Century government. 9 But I will give you that. 10 COUNCILWOMAN REYNOLDS-BROWN: Please. Ιf you will submit that to the Chair, it would be 11 helpful. 12 13 DEPUTY MAYOR GILLISON: Not a problem, Councilwoman. 14 15 COUNCILWOMAN REYNOLDS-BROWN: Thank you. 16 Thank you, Mr. Chairman. Thank you, Councilwoman. 17 COUNCILMAN JONES: 18 So, we looked at the organizational chart. We noted for the record that it is changed from 19 20 the prior administration. The Chief of Staff gave us the rationale for that. 21 22 Can you now explain the building permit 23 process and help us through this labyrinth of 24 decisions here.

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COMMISSIONER WILLIAMS: Well -- and I will 1 2 try to be as direct as possible. 3 COUNCILMAN JONES: Take your time. COMMISSIONER WILLIAMS: Because a lot of it 4 5 is related to extensive construction projects. There's a difference. But specifically regarding 6 7 demolition, many of the concepts you see up on the graph don't apply to demolition permit 8 9 applications. 10 It start at its earliest form when someone arrives to the Concourse to apply for a building 11 permit. 12 The applicant determines if we have a drop off procedure to do a plan review, which one 13 is not required under the old regulations for 14 15 demolition projects. The intake staff gets the application 16 17 information and assigns them an application number. If there are plans, which under the old 18 19 system was not required for the application --20 COUNCILMAN JONES: If you could -- when we are dealing with something that prior -- prior 21 22 regulations covered, slow down and tell us under 23 prior regulations this is how we did it. And now 24 with the adjustments to -- and tell us clearly,

this is how we used to this and this is how we are 1 2 going to. 3 COMMISSIONER WILLIAMS: You got it. And I am speaking specifically under prior 4 regulations. 5 6 COUNCILMAN JONES: Okay. 7 COMMISSIONER WILLIAMS: We can talk about current regulations once I'm concluded. 8 9 The application then is submitted to the permit to see -- to the Permit Issuance Unit. The 10 permit is issued over the counter. Applicant is 11 advised on what information is required for their 12 permit process. They pay the appropriate building 13 permit fee, and the permit is then issued. 14 15 I am specifically speaking for pre-regulation demolition permit. 16 The other items that you see in the middle 17 of the chart specifically relate to plan reviews 18 which are extensive to major construction projects 19 20 for the City of Philadelphia, both commercial and residential building development projects. We do 21 22 extensive plan reviews with what is to be looked 23 at, reviewed and approved prior to issuing any 24 building permit.

There is an accelerated fee program in 1 which a building permit can be issued much faster 2 for timeliness of the contractor or the developer 3 4 who is applying for the specific permit. In a nutshell, that is what the process entails. 5 6 COUNCILMAN JONES: Chair recognizes 7 Councilman Kenney. 8 COUNCILMAN KENNEY: Thank you, 9 Mr. Chairman. Thank you, Commissioner. 10 How does L&I know when a company presents 11 themselves to the counter for a demolition permit 12 across the counter that the company is a legitimate company? That it's current in its 13 That it has payroll accounts for its 14 taxes? 15 employees with the Department of Revenue? That 16 the company is a legitimate upstanding company that does business in the City on a regular basis? 17 Or is it given across the desk just because 18 19 they have a business activity license? 20 COMMISSIONER WILLIAMS: The process requires that they have a commercial activity 21 22 license, a contractor's license, they have tax 23 clearance through the Department of Revenue and 24 ultimately pay the fee for approval of the permit

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1 process.

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2 COUNCILMAN KENNEY: How do you determine 3 the tax clearance?

4 COMMISSIONER WILLIAMS: That is -- the 5 Department of Revenue provides a clearance form 6 for the department to accept during the 7 application.

8 COUNCILMAN KENNEY: Is that -- is that 9 document provided by the applicant or provided by 10 the Department of Revenue?

11 COMMISSIONER WILLIAMS: It's provided by 12 the Department of Revenue to the applicant who 13 submits it to us.

14 COUNCILMAN KENNEY: And every demolition 15 permit and building -- or building permit in every 16 single case, has that documentation been provided 17 in the last year or two years?

18 COMMISSIONER WILLIAMS: That information I 19 will have to get back to you for all demolition 20 projects. But the answer is, yes, it's supposed 21 to be. And I will make sure that we get that 22 information to you to clarify for all demolition 23 projects accompanying that.

But the answer is, yes, they are supposed

1 to have all the permits.

2	COUNCILMAN KENNEY: What happens when an
3	individual presents themselves as a representative
4	of a developer or demolition company that has
5	credentials or a license that enables them to
6	request a permit for demolition or construction
7	but is not exactly the individual that would be
8	doing the work, aka, an expediter?
9	COMMISSIONER WILLIAMS: I believe that you
10	are referring to the role of an expediter.
11	An expediter who is acting on behalf of a
12	general contractor must obtain an expediter's
13	license. They also must have the same information
14	that a contractor has.
15	They have to have a commercial activity
16	license. They have to have a City tax ID number.
17	They have to have proof of insurance, which I
18	failed to mention that a contractor also is
19	expected to have upon presentation or application
20	of a building permit, as well. And there is a
21	criminal search on the background for any
22	fraudulent activity that an expediter may have
23	been into.
24	COUNCILMAN KENNEY: Okay. How do we know

or keep track of a situation where an expediter 1 legally obtains a permit for demolition or 2 3 construction but then turns that permit over to a 4 company that we are not aware of what their background or tax status or employee status is. 5 6 COMMISSIONER WILLIAMS: The expediter is expected to provide the contractor's information 7 8 the same as if a contractor showed up in person to 9 apply for that permit with the same procedures 10 that I mentioned earlier. 11 COUNCILMAN KENNEY: Now, when an inspector 12 goes to the site of a demolition project or a construction project that was -- a permit was 13 obtained by a third party, how do they determine 14 on site who is doing the work? 15 Through the posting 16 COMMISSIONER WILLIAMS: 17 of the permit is expected to demonstrate who is responsible, the responsible contractor for the 18 project in hand. So, that's the first thing an 19 20 inspector looks for during an initial inspection. 21 COUNCILMAN KENNEY: And does the inspector 22 at some point in time interact with the Revenue 23 Department to determine the existence, for 24 example, of payroll accounts, wage tax accounts

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1 for the individuals who are actually working on 2 the site?

3 COMMISSIONER WILLIAMS: No, they do not. 4 COUNCILMAN KENNEY: So at some point in 5 time, even if we believe we are giving a permit to 6 a person who is qualified to obtain it, be it an 7 expediter or be it contractor, at some point in 8 time we don't have the ability to determine who is 9 actually on the site doing the work.

10 COMMISSIONER WILLIAMS: What is required during the permit process also is that the 11 contractor has to list all of either their 12 employees or subs during the time of permit 13 issuance. And if they are claiming that they are 14 15 doing the work themselves, they send a notified letter -- certified letter that is notarized to 16 17 the department saying that they are the sole contractor for that site. That is how our Permit 18 Services Division determines --19

20 COUNCILMAN KENNEY: What happens in the 21 event that an inspector arrives on a construction 22 or demolition site and cannot determine or 23 determines that the people who are on the site are 24 not the people on the permit application?

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COMMISSIONER WILLIAMS: Under our previous 1 2 regulations, it was not something that an 3 inspector would take action. Under our current 4 regulations, that is something that we are 5 addressing. 6 COUNCILMAN KENNEY: Again, let me just say 7 from the outset, you been there a year or less 8 than a year. I think you are probably one of the 9 more responsive commissioners that I have had the pleasure to deal with. 10 11 COMMISSIONER WILLIAMS: Thank you, 12 Councilman. 13 COUNCILMAN KENNEY: I can't say the same 14 about your predecessor. But I will tell you, you 15 are a person I can call on a Sunday morning and 16 get a response from. 17 So, I really would like you to answer the questions based on our previous regulations, not 18 regulations relative to the Executive Order. 19 20 Because I think that is what we are trying to get our arms around is what didn't happen or should 21 22 have happened or could have happened in the past. 23 We recognize and appreciate the Executive 24 Order. We hope that our process will enhance the

Executive Order and then codify the things in the 1 Executive Order, the things we discover here. 2 3 So I need you, if you can, talk about what 4 happened before as opposed to what is happening 5 since a week or so go. 6 COMMISSIONER WILLIAMS: Understood, sir. 7 COUNCILMAN KENNEY: I will relinquish my 8 questions right now for anyone else. I would like 9 to come back. Thank you. 10 DEPUTY MAYOR GILLISON: I want to make sure that I am clear, as well, because obviously we 11 12 are -- we are all trying to make sure we understand the processes as they were before. 13 We are going to be describing the processes that were 14 15 gone before. I want to be responsive to that. 16 Is that correct? 17 COUNCILMAN KENNEY: Yes. 18 DEPUTY MAYOR GILLISON: Thank you. 19 COUNCILMAN KENNEY: Mr. Chairman, thank 20 you. COUNCILMAN JONES: Thank you, Councilman. 21 22 Chair recognizes Councilwoman Sanchez. 23 COUNCILWOMAN QUINONES-SANCHEZ: Thank you, 24 Mr. Chair.

I want to talk about the -- the demo permit 1 2 application process. And are -- were there any 3 departmental regulations or other written 4 standards that provided guidance as to when a 5 permit request was received, if there were any need for supplemental documents, engineering 6 7 plans? Was there a checkoff list when people came 8 9 in? Was there something written that the staff had? Was there something written that was given 10 as an expectation to the person who is receiving 11 the permit? 12 COMMISSIONER WILLIAMS: Outside of the 13 14 building permit, no. 15 COUNCILWOMAN QUINONES-SANCHEZ: Was there -- this is again before the regs. 16 Was there any difference in terms of the 17 method for -- the prescribed method for demolition 18 19 based on the size of the permit being requested? 20 COMMISSIONER WILLIAMS: Are you relating to the fees, please? Could you please clarify? 21 22 COUNCILWOMAN QUINONES-SANCHEZ: More than 23 just fee structure. If I am asking for a 24 residential demo, was there a standard, an

expectation that was given to me with a permit? 1 Was that different then when a commercial, large 2 3 size demolition request was issued? 4 COMMISSIONER WILLIAMS: Based on the code, 5 no. 6 COUNCILWOMAN QUINONES-SANCHEZ: Was there requirement of -- is part of the permit request 7 for a safety plan? A pedestrian plan? Who made 8 9 the determination to what supplemental documents 10 were requested? 11 COMMISSIONER WILLIAMS: Again, based on the 12 code, there was no documents required affecting 13 that. COUNCILWOMAN QUINONES-SANCHEZ: There were 14 15 no specified procedures or protocols. Were there any informal processes that 16 17 people generated with experience? You know, one of the things I appreciate about our staff, 18 19 particularly the L&I staff is, after a while you 20 get into a rhythm. Was there any practice that was established 21 22 when a review of a permit was done? 23 COMMISSIONER WILLIAMS: I think it's 24 difficult to answer, Councilwoman. I will say we

have some of the best trained inspectors in the 1 City of Philadelphia. They are trained to 2 identify hazards. But if you are asking 3 4 specifically was there any written procedure based 5 on the code, the answer is no. 6 COUNCILWOMAN QUINONES-SANCHEZ: In the 7 training required -- I do agree with you we have very good professionals. 8 9 In the training required or provided to our staff, were these items discussed? And in so, at 10 11 least in your term in your year that you have been 12 here, was the practices and procedures ever discussed? 13 14 COMMISSIONER WILLIAMS: Our inspectors were trained base according to what the code requires. 15 COUNCILWOMAN QUINONES-SANCHEZ: 16 In the trainings for staff, how were these situations 17 articulated or discussed as part of their 18 19 training? 20 COMMISSIONER WILLIAMS: Aqain, all of the trainings are related to how the code is supposed 21 22 to be enforced. 23 COUNCILWOMAN QUINONES-SANCHEZ: Okay. Was 24 there any or is there -- was there any checkoff

list, onsite checkoff list? You have mentioned 1 2 when Councilman Kenney asked the people look for 3 the permit -- the posting of the permit that lists 4 the responsible party. Was there a prescribed checklist on site 5 6 for inspectors? 7 COMMISSIONER WILLIAMS: There is a building 8 inspection report. But based on the code, again, 9 the answer is no. There is no prescribed checkoff 10 list. 11 COUNCILWOMAN QUINONES-SANCHEZ: Was there 12 any -- when people request a permit from us, do we share the code with them at all? Is there any 13 document that's given to someone along with their 14 15 permit? Many times when we issue stuff, on the back 16 17 there is information around expectations, standards or anything. None of that is in our 18 documents. 19 20 COMMISSIONER WILLIAMS: Ultimately, it's the contractor's responsibility that's applying 21 22 for the permit to understand what is required 23 based on Administrative Code and the building 24 codes that are established. There are general

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1	information in regards to what is required. But
2	the answer is, it's ultimately up to the
3	contractor to understand what is what the
4	permit is ultimately applying for.
5	COUNCILWOMAN QUINONES-SANCHEZ: Okay. You
6	mentioned to Councilman Kenney that there is a
7	criminal check. Can you work flow that for me.
8	You said that there is a commercial activity check
9	off that is, a done tax clearance, insurance
10	coverage and a criminal check.
11	COMMISSIONER WILLIAMS: That is done just
12	for the expediter who is applying and it's done to
13	check for fraud.
14	COUNCILWOMAN QUINONES-SANCHEZ: And that is
15	updated how many times?
16	COMMISSIONER WILLIAMS: I don't have that
17	information, Councilwoman. I will have to provide
18	that back to you.
19	COUNCILWOMAN QUINONES-SANCHEZ: Is there
20	any procedure by which any of those checkoffs are
21	done with the general contractors?
22	COMMISSIONER WILLIAMS: No.
23	COUNCILWOMAN QUINONES-SANCHEZ: Okay. I
24	will cede my time.

Thank you, Councilwoman. 1 COUNCILMAN JONES: 2 Chair recognizes Councilman Henon. COUNCILMAN HENON: Thank you, Mr. Chairman. 3 Commissioner. 4 COMMISSIONER WILLIAMS: 5 Sir. 6 COUNCILMAN HENON: I just want to echo what 7 Councilman Kenney has said, you know, in your short period of time and in my short period of 8 time being in office, it has been a pleasure 9 working with you and your senior staff in some of 10 11 the same concerns and interest regarding the 12 public safety and codes and regulations with L&I. So, I look forward to, you know, continuing that 13 as we go and move forward, you know, and go 14 15 through this process. Want to follow up a little bit on what 16 17 Councilman Kenney had mentioned. So when it comes to workers on a job site, I understand, you know, 18 19 an inspector comes out. You are supposed to have 20 postings of the general contractor and the subcontractors by law should be posted. 21 22 What kind of workers should be on the job 23 site? Is it either a licensed contractor and/or 24 an employee of a licensed contractor; is that

1 correct?

2 COMMISSIONER WILLIAMS: Correct. 3 COUNCILMAN HENON: Are there any other 4 recognized workers that -- that should be on a job 5 site? COMMISSIONER WILLIAMS: If there is a 6 7 subcontractor, he should be licensed as well for 8 the general contractor. 9 COUNCILMAN HENON: So everybody on the job site should be either a licensed contractor or an 10 employee of the licensed contractor; is that 11 12 correct? 13 COMMISSIONER WILLIAMS: That's correct. 14 COUNCILMAN HENON: Okay. Great. 15 When it comes to permits, you know -construction permits, demolition permits -- the 16 17 cost of a permit, they vary. I guess, for -- how do they vary? 18 19 COMMISSIONER WILLIAMS: It's based on the 20 square footage of the job and the type of project that they're engaging in for demolition 21 22 construction projects. It's \$10 every hundred 23 square foot up to a max of \$25,000. 24 COUNCILMAN HENON: Okay. So in the case of

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a demolition permit, you know, based on that 1 formula that calculation, is that the total cost 2 of the job including workers on the job site and 3 material per hundred square foot? 4 5 COMMISSIONER WILLIAMS: It's -- I don't know what --6 COUNCILMAN HENON: If there is a value on 7 8 the permit, is that the total cost of the --9 COMMISSIONER WILLIAMS: From my 10 understanding, it's just based on square footage. 11 COUNCILMAN HENON: So that's not square 12 footage -- does that include materials, labor, safety precautions, additional permits, fencing or 13 anything like that? 14 15 COMMISSIONER WILLIAMS: It's just based on square footage. The formula doesn't -- I don't 16 believe it takes those things into consideration. 17 It's based on the square footage of the job. 18 19 COUNCILMAN HENON: Okay. So we have in 20 the -- you have in the permit, you know, the chart that you said on the process of the permits. You 21 22 have the Permit Control Construction Division. 23 What is the timeline between an applicant 24 applies for a permit and the department's

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processes of cross checking, you know, whether 1 they are tax compliant? Whether they have bona 2 fide employees? Whether a licensed contractor and 3 4 so forth, you know, the checklist that you 5 internally do for the permit review? COMMISSIONER WILLIAMS: If all of the 6 7 required documentation is provided, it's an 8 over-the-counter permit. 9 COUNCILMAN HENON: It's an over-the-counter permit. 10 11 COMMISSIONER WILLIAMS: Yes. 12 COUNCILMAN HENON: So I come in, I get a permit. I go to the MSB Building. I provide them 13 a contractor's license. Is there somebody 14 15 assigned from Revenue to L&I on a full-time basis 16 to check whether somebody is in tax compliance or 17 not? COMMISSIONER WILLIAMS: I don't know that, 18 sir. We would have to talk to the Revenue 19 20 Department for that. COUNCILMAN HENON: Okay. Does the 21 22 department, specifically the Department of L&I, 23 would there be anything on the permit that would 24 cause or raise red flags to further investigate

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any kind of -- anything that you need to further 1 take a look at? So if you had a sole proprietor 2 who comes in and applies for a permit -- and this 3 is construction and demolition, you know, this is 4 general question. 5 6 You have a sole proprietor who comes in and he applies for a permit over the counter. And 7 8 he's a frequent permit holder, you know, this 9 individual holds hundreds per year and he's a sole proprietor. 10 11 Would that raise a red flag within the 12 department? 13 COMMISSIONER WILLIAMS: If there were issues with tax compliance -- I don't know the 14 15 specific person, which is why I refer that comment to Revenue that is responsible. But Revenue does 16 provide us with data information if someone isn't 17 tax compliant. And then we can take action based 18 on the information that we receive from the 19 20 Revenue Department, but I don't know who that specific person was. 21 22 That would raise a reg flag. And for us to 23 take action with a person who is not compliant

24 with a permit application.

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COUNCILMAN HENON: I think, you know, 1 throughout this process, we will have Revenue in, 2 3 you know, so we can ask further questions to them 4 in their responsibilities. 5 Does L&I audit contractors or licensees, or is it the responsibility of Revenue? 6 7 COMMISSIONER WILLIAMS: Depending on the 8 area of audit, if it's a revenue or tax collection 9 issue, then obviously the Department of Revenue would take those steps. If it's an issue 10 11 regarding their license whether it's up to date, we would know that beforehand. Then we would take 12 those actions to audit the contract. 13 COUNCILMAN HENON: You perform audits on a 14 15 random basis, or is it complaint driven? COMMISSIONER WILLIAMS: Both. We do both. 16 17 We get it from -- random from complaints, and we also do it internally within our department. 18 19 COUNCILMAN HENON: Okay. I will come back 20 in the second round. Thank you, Councilman. 21 COUNCILMAN JONES: 22 Just real quick before we recognize Councilwoman 23 Blackwell, Councilman Kenney and then Bass. 24 How do you -- on public jobs, how do you

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1 determine difficulty levels?

2 COMMISSIONER WILLIAMS: How do we 3 determine --

4 COUNCILMAN JONES: Who determines
5 difficulty factors in a demolition?
6 COMMISSIONER WILLIAMS: You're referring to
7 our Master Demolition Program.

8 COUNCILMAN JONES: So they go out and do 9 what?

10 COMMISSIONER WILLIAMS: Primarily, there is a different process for the private demolition 11 12 project versus a public demolition project. Because we, again, serve as the project manager of 13 our own demo projects. In order for someone to 14 15 get qualified to be on our list, there is a whole set of requirements that they have to follow. 16 17 COUNCILMAN JONES: Why is there a difference between public and private other than 18 19 the fact that you are the job holder? Why do you 20 hold yourself to that standard? 21 COMMISSIONER WILLIAMS: I think you just 22 echoed it, Councilman. We are the actual job 23 holder. The contractor is the job holder of a 24 private demolition site.

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1 COUNCILMAN JONES: And so, describe for me 2 how you assess the difficulty factor in a 3 demolition? I know you did a old hotel for us on, 4 I think it was, Lansdowne Avenue. It was 5 imminently dangerous.

6 How does with one go out on a case like 7 that and say this is a difficulty factor of 1 8 versus this is a difficulty factor of 10? What 9 are those assessments?

10 COMMISSIONER WILLIAMS: Well, the master demolition specifications require us to go through 11 12 an extensive process to hire qualified contractors. And we expect them to be able to 13 provide the services based on the difficulty of 14 15 the job after going through that entire process. That is reviewed by both our Procurement 16 Department of Law and our staff members, as well. 17 So, the people that we have on site through 18 19 the application process approve the number of 20 contractors that's on the demolition list. And they are expected to be able to perform the duties 21 22 as such. 23 COUNCILMAN JONES: I guess what I'm asking, 24 do you, does your department take the

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responsibility initially of saying this building 1 three stories high, has a difficulty factor of X 2 3 and this is what we expect? Does the contractor 4 or do you or your department employees determine 5 that? 6 COMMISSIONER WILLIAMS: Our Contractors Services Unit does an assessment. 7 COUNCILMAN JONES: 8 So your employee --9 COMMISSIONER WILLIAMS: Correct. 10 COUNCILMAN JONES: -- goes out on curb side or to the site and says this is how much we think 11 this should cost. This is how high -- how 12 difficult it is. It is first determined, I quess, 13 14 by your department and then you deal with 15 reputable folk. 16 COMMISSIONER WILLIAMS: It's done through 17 the lowest responsible bidder. COUNCILMAN JONES: And "responsible" is the 18 19 key word. 20 COMMISSIONER WILLIAMS: Correct. We are on site, they -- contractors bid on the job that we 21 22 need to address. And once that occurs, the lowest 23 responsible bidder is selected based on what they 24 submit to our department.

COUNCILMAN JONES: So in a case like for a 1 2 three-story, four-story hotel you tore down, did you determine a difficulty factor was occupancy 3 next door? Is that a factor? 4 COMMISSIONER WILLIAMS: Yes. But again, 5 6 for clarity purpose, that's a factor that we worked directly with the awarded contractor to 7 8 ensure those things are recognized. 9 COUNCILMAN JONES: Your staffer says this is a structure that is going down. Let's say, 10 11 it's difficulty factor of 5. At what delineation 12 point do you say we need to vacate the folk next door, or is that a consideration ever? 13 14 COMMISSIONER WILLIAMS: Those things are 15 discussed again at the -- with the awarded contractor to determine what dangers exist and 16 what steps are we going to take to mitigate any 17 18 disasters from occurring. 19 COUNCILMAN JONES: So, at what level do you 20 say vacate next door? 21 COMMISSIONER WILLIAMS: It depends on, 22 again, the job. 23 COUNCILMAN JONES: Give me an example. How 24 do you make that call?

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COMMISSIONER WILLIAMS: Well, again, we 1 determine and do an assessment of the site. 2 COUNCILMAN JONES: So, tell me what factors 3 4 at the site would warrant you saying we might want to vacate this? 5 6 COMMISSIONER WILLIAMS: Once again, it's very difficult to give you that answer. If an 7 imminently dangerous building is about to 8 9 collapse, then we notify the residents right away 10 to vacate the premises. We do it within a three-hour emergency curbside bid to let people 11 know of an impending imminently dangerous 12 13 situation. 14 COUNCILMAN JONES: In a case where it is 15 not imminently dangerous but needs to come down nonetheless, how do you determine when you 16 should -- just in your professional opinion, where 17 is the mark that you currently have or will have 18 19 in the future that says we want to require vacant 20 property next door when we take this down? COMMISSIONER WILLIAMS: The contractor who 21 22 is trained makes that determination in our unit. 23 COUNCILMAN JONES: Is that a collaboration 24 with your department?

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COMMISSIONER WILLIAMS: Yes. 1 COUNCILMAN JONES: And the contractor? 2 COMMISSIONER WILLIAMS: That's correct. 3 4 COUNCILMAN JONES: Okay. I will yield to 5 now Councilwoman Jannie Blackwell. 6 COUNCILWOMAN BLACKWELL: Thank you, Mr. Chairman. 7 Did we during NTI when they were doing 8 activities in bulk, did they have training for L&I 9 operators? Any special training? 10 11 COMMISSIONER WILLIAMS: I can look into 12 that. I know that there was a training provided. L&I's involvement, to the extent of the 13 involvement, I have to get back to you on that, 14 Councilwoman. 15 16 COUNCILWOMAN BLACKWELL: Thank you. That 17 was a suggestion maybe that we require that no matter they were licensed or unlicensed. Maybe 18 19 that would be some -- one suggestion we can 20 consider. 21 COMMISSIONER WILLIAMS: Yes, ma'am. COUNCILWOMAN BLACKWELL: And we appreciate 22 23 the job you do, Commissioner. 24 COMMISSIONER WILLIAMS: Thank you very

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1 much. 2 COUNCILWOMAN BLACKWELL: Thank you. 3 COUNCILMAN JONES: Thank you, Councilwoman. 4 Chair recognizes Councilman Kenney and Bass. And 5 also, we have joining us Councilman Kenyatta Johnson. 6 7 COUNCILMAN KENNEY: Thank you, Mr. Chairman. 8 Commissioner, how many permit applications 9 were filed -- how many demolition applications 10 11 were filed for in 2012 and '13 combined? 12 COMMISSIONER WILLIAMS: If you give me one second, I can get it. It's 2900 -- 2,905 13 applications that were filed. 14 COUNCILMAN KENNEY: Combined for the two 15 years? For this 2013 --16 17 COMMISSIONER WILLIAMS: For '12 and '13, let me get you that number. 18 19 COUNCILMAN KENNEY: Okay. 20 COMMISSIONER WILLIAMS: And that was over a four year -- I am sorry, Councilman. I wanted to 21 22 give you that number of a four-year term. 23 Combined it was 751 in 2012; and in 2013, 24 to date, it was 385.

1 COUNCILMAN KENNEY: In the past, why have -- why have private demolitions and public 2 3 demolition permits been considered differently? 4 COMMISSIONER WILLIAMS: Can you repeat the 5 question? I'm sorry. 6 COUNCILMAN KENNEY: In the past, in the 7 past practice, why are private demolitions and public demolitions viewed differently? Why are 8 9 they treated differently? 10 COMMISSIONER WILLIAMS: I think the main difference is that private demolitions are the 11 12 responsibility of a -- of the contractor for whatever the required job is. And public 13 demolitions are acts that we initiated and we take 14 15 responsibility for based on that imminently dangerous situation. 16 17 COUNCILMAN KENNEY: And in a public demolition area, we take extra precaution relative 18 19 to public safety. 20 COMMISSIONER WILLIAMS: Absolutely. COUNCILMAN KENNEY: Why wouldn't we apply 21 22 the same standard to a private demolition that's 23 being done in the public right away. 24 COMMISSIONER WILLIAMS: Again, we -- it's

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1 the responsibility of the contractor.

2	COUNCILMAN KENNEY: I got that. But it's
3	our responsibility at some point when we issue a
4	permit to ensure that the private contractor doing
5	a private demolition is doing it safely.
6	COMMISSIONER WILLIAMS: Well, there are a
7	number of inspections that were done preliminary
8	to ensure that occurs. Again
9	COUNCILMAN KENNEY: But to our to our
10	own admission here, we do treat whether it's NTI
11	or public demolitions currently, we treat those
12	demolitions with a higher standard apparently,
13	a higher standard of safety then we treat the
14	private demolitions.
15	DEPUTY MAYOR GILLISON: If I may,
16	Councilman, I I think that the question is
17	really we're responsible as project manager for
18	the ones that we do. And contractors that do this
19	privately are responsible to the same safety
20	standards, but they are responsible for operating
21	things along the way. Just because we give
22	someone a permit does not make us responsible.
23	They are the ones responsible for handling their
24	issue.

COUNCILMAN KENNEY: But do you believe in 1 2 some way the issuance of a permit is permission to 3 conduct work in the public -- in the public space, or we wouldn't have to issue a permit at all? 4 5 DEPUTY MAYOR GILLISON: No. I agree. We have to make sure that in the permitting process 6 allows us to regulate the -- the issuance of the 7 permit. But the issuance of the permit to the 8 9 private only says that you now have the right to 10 do this work. But the standards they have to actually come up to on their own, they are the 11 12 same standards that we have to deal with on our 13 own. We just don't dictate to them or what it 14 15 They still have to deal with the same is. 16 standard. It's just that we are not responsible 17 for them doing what they do. 18 COUNCILMAN KENNEY: But who ensure -- who

19 ensures that they live up to those standards since 20 we are the party issuing the permit? 21 DEPUTY MAYOR GILLISON: The insurance

22 aspect is actually part of the cost of their doing 23 business. The insurance aspect and the risk is 24 something that's built into their model. All of

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that is part and parcel what happens in business
 across the board. I mean, so --

3 COUNCILMAN KENNEY: But if the company --4 if the company that we are issuing the permit to 5 has not complied with the basic financial requirements of owning a company and conducting a 6 company's business, what makes us think that they 7 would comply with required insurance requirements? 8 9 DEPUTY MAYOR GILLISON: The question of

whether or not the -- how you evaluate the private 10 11 versus public I think that we have to stand on the -- on the difference being one we own, the 12 other another owns. While the standards are the 13 same and the goals are the same to make sure that 14 15 the public is safe, who takes that responsibility on in the private sector versus when we are the 16 17 project manager is just the way that we have traditionally done things. 18

Now, obviously, we have now changed that opinion as far as -- but it doesn't change the risk nor the standard. They are still responsible in the private for everything that happens on private when they are doing this stuff. The public does not have any liability nor any

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responsibility for that other than trying to make 1 sure that they comply with what they are trying to 2 3 get done. 4 COUNCILMAN KENNEY: And again, not to go 5 anywhere near the -- that subject. 6 DEPUTY MAYOR GILLISON: That's right. And 7 I am not --COUNCILMAN KENNEY: Liability issues will 8 9 be -- will be determined by another party other 10 than us. 11 DEPUTY MAYOR GILLISON: That's exactly 12 right. That is why I am not -- I am not -- you know, I am just making clear the responsibility is 13 where the responsibility lies. It does not -- it 14 15 does not change because we issue whether it's \$100 permit or \$500 permit. 16 COUNCILMAN KENNEY: Right. Of the combined 17 demolition permit applications filed in both years 18 we were recently discussing, how many asbestos 19 20 inspection reports were attached to the demolition permit applications? 21 22 COMMISSIONER WILLIAMS: I will have to get 23 that for you, Councilman. I will provide that to 24 the Committee.

1 COUNCILMAN KENNEY: In every case, asbestos removal applications must be attached to the 2 permit or the permit is not issued? 3 COMMISSIONER WILLIAMS: I will certainly 4 5 confirm those numbers for you. COUNCILMAN KENNEY: What I also need to 6 know is were there any demolition permits rejected 7 for failure to attach an asbestos inspection 8 9 report. 10 COMMISSIONER WILLIAMS: We will provide that to the Chair, as well. 11 12 COUNCILMAN KENNEY: Or were there any approved without an inspection report? 13 14 COMMISSIONER WILLIAMS: I will supply that to the Chair. 15 COUNCILMAN KENNEY: Is an L&I employee who 16 17 approved the demolition permit application required to read the asbestos inspection report 18 that is provided? Is there someone who reviews 19 20 the asbestos inspection report? 21 COMMISSIONER WILLIAMS: All of that is 22 required during the permit application process, so 23 the inspector will not review that. No. 24 COUNCILMAN KENNEY: Okay. Does the City

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employ any licensed asbestos investigators? 1 COMMISSIONER WILLIAMS: Again, I don't 2 That is usually overseen by the Health 3 know. 4 Department, so I will have to find out from 5 Health. COUNCILMAN KENNEY: Does the Health 6 Department review demolition permits for the 7 existence and qualifications of asbestos 8 9 inspection report? 10 COMMISSIONER WILLIAMS: I don't know. Ι 11 will find that information out for you. 12 COUNCILMAN KENNEY: Okay. Are the individuals who review demolition 13 permits generally knowledgeable of asbestos 14 15 inspection or asbestos removal? COMMISSIONER WILLIAMS: They are aware of 16 17 the code that is required. 18 COUNCILMAN KENNEY: And they ensure that the individual contractor who is asking for the 19 20 demolition permit is knowledgeable of asbestos inspection? 21 22 COMMISSIONER WILLIAMS: Could you clarify? 23 I am sorry. Repeat the question. 24 COUNCILMAN KENNEY: Are the -- are -- do we

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review qualifications of the contractor who is 1 requesting the permit, that they are in fact 2 knowledgeable of the hazards and needs to remove 3 asbestos in a safe manner? 4 5 COMMISSIONER WILLIAMS: They provide the 6 report, so no one reviews it. 7 COUNCILMAN KENNEY: And I would suspect that you would agree that the demolition of a 8 9 building without the proper asbestos removal or removal protection is a bad thing for us to allow 10 11 in the City? 12 COMMISSIONER WILLIAMS: That is correct. 13 COUNCILMAN KENNEY: Okay. All right. 14 Thank you. 15 COUNCILMAN JONES: Thank you, Councilman. I'm going to recognize Councilwoman Bass. 16 17 COUNCILWOMAN BASS: Okay. Thank you, Mr. Chairman. I just have a really brief 18 19 question. A couple of brief questions. 20 Good afternoon. 21 COMMISSIONER WILLIAMS: Good afternoon. 22 COUNCILWOMAN BASS: And really quick, I'm 23 just curious as to -- Commissioner, I know you 24 have not been the commissioner for a very long

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time. How long have would you say you have been 1 Commissioner? How long have you been 2 Commissioner. 3 4 COMMISSIONER WILLIAMS: A year. It's a 5 year, Councilwoman. 6 COUNCILWOMAN BASS: One year? 7 COMMISSIONER WILLIAMS: Yes, ma'am. 8 COUNCILWOMAN BASS: And prior to that, the 9 Commissioner served for how long? Do you know the term of the -- or how long the previous 10 11 Commissioner? DEPUTY MAYOR GILLISON: She was there --12 Commissioner Fran Burns was there for four years. 13 COUNCILWOMAN BASS: Okay. And do we expect 14 to hear from Former Commissioner Burns also or 15 16 from, I guess, any other former L&I commissioners? 17 DEPUTY MAYOR GILLISON: That's up to the Chair, I guess. 18 19 COUNCILMAN JONES: Councilwoman, that's an 20 interesting question. And we will as a committee deliberate and see if we can't --21 22 COUNCILWOMAN BASS: Okay. 23 COUNCILMAN JONES: -- get some 24 juxtaposition and other ideas from other

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1 sources --

COUNCILWOMAN BASS: Okay. 2 3 COUNCILMAN JONES: Including former commissioners. 4 COUNCILWOMAN BASS: Right. I just think 5 6 it's important as we look over the history of L&I that we, you know, talk to some folks particularly 7 those who have been there for a considerable 8 9 amount of time and former commissioners who -- you know, particularly Fran -- Commissioner Burns and 10 her predecessor about some of these issues, as 11 12 well. 13 COUNCILMAN JONES: Yes. COUNCILWOMAN BASS: Because of the history 14 15 of L&I. So I just wanted to --16 COUNCILMAN JONES: Makes sense, Councilwoman. We will look into it. 17 18 COUNCILWOMAN BASS: Thank you. 19 COUNCILMAN JONES: Chair recognizes 20 Councilman Henon. 21 Thank you, Chairman. COUNCILMAN HENON: 22 I know some of the questions may seem a 23 little repetitive. But again I am going to ask 24 because I was a little bit unclear.

The value on the permits, aside from the 1 2 calculation, they are given over the counter. Who 3 checks the actual -- who cross checks quality 4 control for the proper amount financially for the 5 permit given on the job? If a permit comes in, if somebody puts down 6 their \$5,000 and indeed the job total is \$200,000, 7 whose responsibility would it be to check the 8 value of the permit to make sure that it's not 9 10 falsely reported? 11 DEPUTY MAYOR GILLISON: Right. I just want to make sure that I am clear on the question. 12 Because as the Commissioner has indicated, this is 13 a simple square footage application that -- the 14 15 way the code has been written. So a building would be reported at 5,000 16 17 square feet. And then there would be a documentation of how much that would actually come 18 19 It's really not the value of the job that -to. 20 that's at issue here. At least not previously. That is something that perhaps the Committee might 21 22 want to consider or we might be considering going 23 forward. 24 But as it is right now and by code, it

really is just a math issue. I think that someone 1 2 is probably just making sure the math is right. 3 It's a 5,000-square foot building. It's a 4 250-square foot building time the applicable 5 number for the value of the permit. That's all the way it was per code for quite a long time. 6 7 And I think that goes back almost 50 or 60 years. 8 COUNCILMAN HENON: Okay. Well, I would be 9 interested -- again, this is more for clarity and, you know. There is some unscrupulous contractors 10 11 and individuals out there who falsify permits and other documentation on a regular basis. 12 So I am just trying to get clarity on my end so -- as we 13 move forward as a committee. 14 15 So, it's based -- on demolition, it's based 16 on square footage, which I understand. I read the 17 code. I understand. Is that the only dollar value for a permit in demolition? 18 19 DEPUTY MAYOR GILLISON: I believe so. 20 COMMISSIONER WILLIAMS: Yes, I believe so. COUNCILMAN HENON: Okay. And in 21 22 construction, you know, I have concerns in 23 construction as well about permits being pulled 24 with undervalued, you know, reporting on that. So

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as we move forward and we go through this process
 in general, I would like to continue on in that
 question.

I have some other questions. I am sure, Commissioner, that you would have to -- I am going to ask that we can provide to the Chair moving forward, you know, permits denied.

8 Can you provide to the Chair how many 9 permits were denied over the last two years and 10 for what reasons? How many were denied demolition 11 and in construction?

12 Two, how many audits were performed in --13 you know, from the Department of L&I broken down 14 into categories whether it's demolition and 15 construction? And have there been any revocations 16 of any permits or licenses or suspensions? And 17 also, for what reasons the same as the other 18 questions before.

COMMISSIONER WILLIAMS: Just for clarity,
 Councilman, it's all building permits or just
 specific to demolitions?
 COUNCILMAN HENON: Demolition and building

22 COUNCILMAN HENON: Demolition and building23 permits.

24

DEPUTY MAYOR GILLISON: We will provide

1 that to the Chair.

2 COUNCILMAN HENON: Thank you. COUNCILMAN JONES: Thank you. Before I go 3 4 to Councilwoman Blackwell, under public jobs how 5 do you delineate what is done by crane or by hand demolition? 6 7 COMMISSIONER WILLIAMS: For public jobs all demolitions are done by hand. 8 COUNCILMAN JONES: So is there a re -- why 9 is it that you only use the hand demolition versus 10 11 crane in public jobs? COMMISSIONER WILLIAMS: Most of our 12 demolitions are done in residential communities. 13 And it's the safest practice to employ in a 14 15 residential community when you have pedestrians and citizens nearby. 16 17 COUNCILMAN JONES: And do you use scaffolding to protect perimeter properties at 18 all? 19 20 COMMISSIONER WILLIAMS: Depends on the assessments at the site that is required. 21 22 COUNCILMAN JONES: Have you used it in the 23 past? 24 COMMISSIONER WILLIAMS: Yes.

1 COUNCILMAN JONES: And under what occasions 2 to your recollection would you use scaffolding? 3 COMMISSIONER WILLIAMS: Again, based on the 4 assessment, that determines what methods would be 5 utilized.

6 COUNCILMAN JONES: I mean, generally. Ιf you were to do a hand demolition, under what 7 instances would you on occasion use scaffolding? 8 9 And to what degree? Or is it so unique that there 10 is not a standard? Is that what I am hearing? 11 COMMISSIONER WILLIAMS: Correct. Correct. 12 COUNCILMAN JONES: All right. So after these questions, I am going to transition to say 13 what are lessens learned and what are we going to 14 do different under that Executive Order? 15 I will yield at this point to Councilman 16 Blackwell. 17 18 COUNCILWOMAN BLACKWELL: Thank you. We wanted to know if there is a process if 19 20 someone has been cited on a construction site, and how far down that goes between the worker, the 21 22 developer and the construction manager? Who gets

cited? And if there is a process for that?

23

24

And if we keep those records? If so, how

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1 long?

2	COMMISSIONER WILLIAMS: Yes. If we issue
3	violations and if there is in terms of permit,
4	if they are not compliant with the permit, that we
5	do fail the inspection. And also, we if it's
6	to the point where it's issues that we need to
7	take further action, we do so.
8	COUNCILWOMAN BLACKWELL: And that would be
9	how far down to the worker on the site and how far
10	up?
11	COMMISSIONER WILLIAMS: It's usually the
12	person that is the responsible party for the
13	permit who is on the permit application.
14	COUNCILWOMAN BLACKWELL: Okay. Thank you.
15	COUNCILMAN JONES: Thank you.
16	Chair recognizes Councilman Kenney.
17	COUNCILMAN KENNEY: Thank you,
18	Mr. Chairman.
19	Commissioner, what are the requirements or
20	specifications or educational requirements to
21	become a building inspector in the City of
22	Philadelphia? What does Civil Service require to
23	be hired as an inspector?
24	COMMISSIONER WILLIAMS: Primarily, there is

1 number of trainings that they go through in order 2 to --

3 COUNCILMAN KENNEY: Is there any -- but 4 prior to hiring, is there any minimum requirements 5 of education, past experience and the like that 6 would make someone eligible to be a building 7 commissioner?

COMMISSIONER WILLIAMS: Just -- and I 8 9 wanted to clarify. All inspectors come in as trainees. And through that process, they achieve 10 their credentials to perform certain inspections. 11 12 COUNCILMAN KENNEY: So, the testing process to become an inspector involves just a basic civil 13 service test? So, there is no educational 14 15 background requirements or work experience requirements or things of that nature? 16 17 COMMISSIONER WILLIAMS: Yeah. There are

18 just a basic civil service examination. Once they 19 are a trainee, then they are required to meet 20 certain training certifications and modules in 21 order to perform the task that we're asking. 22 COUNCILMAN KENNEY: Prospectively, do you 23 think that that's something that we need to 24 evaluate as far as who we are hiring to do this

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1 work in the first place?

2 COMMISSIONER WILLIAMS: Absolutely not. COUNCILMAN KENNEY: Absolutely not? 3 COMMISSIONER WILLIAMS: I think our guys 4 are trained adequately. I think they are very 5 well prepared to do their jobs. And I think that 6 we have an extensive program in house to determine 7 8 if someone is not qualified to do the job and they 9 are dismissed during a probationary period if they can't meet the qualifications. 10

11 COUNCILMAN KENNEY: Do you believe there 12 would be any benefit, for example, as people change careers as they do in many areas of work 13 life, that a person who has been in the 14 construction business, who has been in the 15 demolition business, who has done other types of 16 17 work for other government, state, federal, would be kind of a person or people that you would want 18 19 to attract to --20 COMMISSIONER WILLIAMS: I certainly think

21 we can look at it. But the inspectors that I 22 currently have working for me are very well 23 trained.

COUNCILMAN KENNEY: Prospectively,

24

1 retrospectively, I'm not criticizing.

2	COMMISSIONER WILLIAMS: I understand.
3	COUNCILMAN KENNEY: Prospectively, I'm
4	saying going forward if a person has worked for
5	20, 25 years in the construction industry and is
6	now retiring from that business, does that make
7	sense to maybe try to attract
8	COMMISSIONER WILLIAMS: Yes.
9	COUNCILMAN KENNEY: For example, in the
10	Police Department, we often look to go to the
11	military because of discipline and training and
12	education. So, that is a person that is
13	attractive to us as a police officer.
14	Should we be looking to do that in the
15	future?
16	COMMISSIONER WILLIAMS: That is something
17	that we should consider, yes.
18	COUNCILMAN KENNEY: Okay. What do you
19	believe the role of the Philadelphia Fire
20	Department should be or could be in relation to
21	demolition projects or large construction
22	projects?
23	Should we have interface with I mean,
24	those are obviously the first people in a disaster

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or in a tragedy. They are the people who need to 1 get in there or at times their own folks are 2 involved in a building collapse or tragedy that 3 they -- is there some interface with L&I and with 4 5 the Fire Department that makes sense going forward? 6 Because I know in other cities -- Boston, 7 8 New York, Chicago -- there is a real active 9 participation in demolition permits with those

10 fire departments.

11 DEPUTY MAYOR GILLISON: Commis -- I'm 12 sorry. Councilman Kenney, one of the things that I've been trying to make sure that we build out is 13 a -- is what I call my -- for, as you know with 14 15 police, I have spent a lot of time with commissioner Ramsey building what's known as a 16 "real time crime center." I am trying to bring 17 that same issue and public safety across the board 18 19 by interfacing through GPS and through tablets to 20 be able to know what each of the public safety departments are. 21

And I have an expanded view of public afety. It's not just fire and police, as you know. It's also with L&I and Streets and DHS,

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quite frankly, trying to make sure we know exactly where all of our folks are and literally what they are running into.

4 And you know, we finally have the platform 5 with our -- in our GIS platform that we have built 6 over the last three years that has now gone active. And we are now trying to flush out how do 7 8 we now integrate all of these not only permits but 9 also reviews so each department would have an understanding of what is coming up, where it's 10 happening and do it in real time. 11

It takes -- it has taken a while to get the 12 platform built. But as I'm sure the Chair knows, 13 the place where we have put a lot of our assets is 14 15 opening up next week. You guys are -- will be 16 invited to come down to see what's happening in 17 Public Safety and always understand that the integrated model of public safety is something 18 19 that we are doing.

20 So, I agree with you. I think that I have 21 taken lessons from other cities in order to come 22 up with this model. The investment as a result 23 of, you know, the financial matters that we have 24 had to deal with this in this City make it a

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1 little slower than we all wanted.

2	But, yes. The answer is yes. We do want
3	to make sure that on an integrated business that
4	each of those departments have some not only
5	review but actually can bring their own expertise
б	and their own eye to various things. And that is
7	something that we've been trying to build for the
8	last three and a half years.
9	COUNCILMAN KENNEY: Would that also entail
10	the sharing of information say on a battalion
11	basis?
12	DEPUTY MAYOR GILLISON: Yes.
13	COUNCILMAN KENNEY: Battalion by battalion
14	as to what demolitions are going on?
15	DEPUTY MAYOR GILLISON: Yes.
16	COUNCILMAN KENNEY: Whether they are
17	residential or commercial, private or public, what
18	are going on in that particular battalion so that
19	a chief would have at least the advanced knowledge
20	of what potential problems there might be in that
21	battalion.
22	DEPUTY MAYOR GILLISON: The answer is yes.
23	As you know, we have divided and we have more
24	responsibility now on our battalion chiefs where

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they are getting active information. And I want to get even more to them. And I am hoping now that this GIS environment that we built is active, that they will begin to see the -- in real time those kinds of things.

6 So the answer is, yes, Councilman. 7 COUNCILMAN KENNEY: And no specific 8 reference to 22nd and Market, but I will tell you 9 that the Sunday Inquirer piece and the video that 10 accompanied that at Philly.com relative to Heavy 11 Rescue One was extremely inspiring.

When I look at the capabilities and 12 dedication of the battalion chief that runs that 13 unit, the captain that left his -- left his home 14 15 on vacation to come in and to participate in the help and the rescue and the folks that were on 16 that scene, firefighters who didn't wait for the 17 apparatus but ran from their station house on 18 19 Market Street down, it is inspiring to me to know 20 that those people actually work for us. That if I am in trouble or any of us is in trouble, that is 21 22 the quality of people coming to save us. 23 Their involvement in this process is 24 critical. Thank you.

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COUNCILMAN JONES: Thank you, Councilman
 Kenney.

3 Chair recognizes Councilwoman Sanchez.
4 COUNCILWOMAN QUINONES-SANCHEZ: Thank you,
5 Mr. Chair.

Going back to the issue of training, as 6 we -- as this Committee moves forward, I think it 7 8 would be important that the Chair and the 9 Committee be provided with what are those basic 10 requirements for L&I inspectors? What are the 11 number of hours and the types of subject training 12 that they received? What are the ongoing continuing training that we provide? 13

So that as we begin to look at best 14 15 practices and kind of requirements, I know we -we recently got a visit in a review as part of our 16 international review for best practices and L&I. 17 And I think it's important that we document what 18 19 we do so as we compare it to other cities, we can 20 look at are we in line. Or we -- do we exceed that. And I know the -- the review conducted by 21 22 some of the peer cities and their feedback to me 23 was that they were very impressed with our 24 operations and what we had been able to do. Ι

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1 want to put that on the record because I think 2 it's important. But I think for the purposes of 3 this investigatory Committee, that we document 4 that and capture that.

5 I do want you to address the issue of -- we 6 have begun a process of cross training for our L&I 7 inspectors. We have moved away from some of the 8 specialized units to the geographic units.

9 Can you talk a little bit how we ensure 10 that people through that cross training, what kind 11 of interface that happened? We now have a 12 geographic model. You may want to kind of talk 13 about where we were and then kind of where we have 14 gone to around the cross training.

COMMISSIONER WILLIAMS: Sure.

15

In the past, we had different units 16 responsible for different aspects of licensing and 17 permitting and also in checking on property 18 19 maintenance conditions. It's mainly related to 20 our property maintenance inspectors where you would have certain inspectors responsible for 21 22 inspecting just businesses, some responsible just 23 for inspecting residential units. 24 And then we have C&I inspectors that will

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be responsible for larger, you know, buildings,
 commercial buildings and industrial buildings
 specifically.

We combine the units so that there will be 4 all inspectors will be multitrained in every 5 aspect. We think that there is greater 6 efficiencies and more responsibility where we 7 don't have to send three inspectors out to do an 8 9 inspection for different locations or specialized 10 inspection. One inspector has the capability now 11 of doing all three of the factors that relate to 12 us.

So, we thought that was a much more efficient process for all of our inspectors to be multitrained and be able to do multiple functions.

16 COUNCILWOMAN QUINONES-SANCHEZ: Can you 17 share to the Chair the amount of training that 18 went into this new business model as it relates to 19 the staffing what we had in place to make sure 20 that that could happen? 21 COMMISSIONER WILLIAMS: I can -- I can

22 provide that data for you, yes.

23 COUNCILWOMAN QUINONES-SANCHEZ: I think24 that's important. One of the issues for us is,

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you know, the OSHA regulations. Can you as part 1 of that, and then if you want to speak to it now, 2 speak to how many hours of OSHA training, how we 3 interface with OSHA training for our inspectors 4 5 and what the ongoing relationship. I know at different times in our history, 6 we have had a more aggressive relationship. 7 8 What's the relationship? How does that get 9 infused in our daily practices? 10 COMMISSIONER WILLIAMS: I certainly can provide what relationships that existed. I know 11 we do communicate with OSHA if there is issues 12 regarding work site safety to the extent that it's 13 a formal program. I will certainly give you that 14 information. 15 16 COUNCILWOMAN QUINONES-SANCHEZ: Okay. 17 Thank you. Can you also provide to the Chair as part of, again, our review the -- not only the 18 amount of hours that we provide for training but 19 20 the investment by employee that we have as it relates to training? 21 22 DEPUTY MAYOR GILLISON: Can you describe 23 what do you mean by investment? 24 COUNCILWOMAN QUINONES-SANCHEZ: Well, if we

have specialized training, what are we investing 1 in our workforce for their training? 2 DEPUTY MAYOR GILLISON: Is this a dollar 3 figure that you're looking for? 4 5 COUNCILWOMAN QUINONES-SANCHEZ: Yes. DEPUTY MAYOR GILLISON: 6 Okay. 7 COMMISSIONER WILLIAMS: Okay. 8 COUNCILWOMAN QUINONES-SANCHEZ: Thank you, Mr. Chair. 9 10 COUNCILMAN JONES: Thank you Councilwoman. 11 Chair recognizes Councilman Henon. 12 COUNCILMAN HENON: Thank you, Mr. Chair. Commissioner, who is responsible for 13 notifying the properties on each side of a 14 demolition across the street and in the rear of 15 the subject site that's being demo'd? 16 COMMISSIONER WILLIAMS: That would be our 17 inspectors. 18 19 COUNCILMAN HENON: City's inspectors? 20 COMMISSIONER WILLIAMS: Yes, sir. 21 COUNCILMAN HENON: I want to ask a few 22 questions about 3-1-1. All right. 23 So, how are 311 complaints transmitted to 24 the inspector?

1 COMMISSIONER WILLIAMS: Normally, they 2 are -- when a complaint comes into 311, it 3 generates a work order that is transported to our 4 Hansen System. It's assigned to an inspector to follow up given the service level requirement of 5 6 the priority of the request. COUNCILMAN HENON: Okay. What is the time 7 8 frame? Is there a time frame in, you know, the 9 work order to --10 COMMISSIONER WILLIAMS: Some vary. Generally, 30 days response. Depending on the 11 12 severity of the request, emergencies require immediate response. 13 14 COUNCILMAN HENON: How are the complaints prioritized? Like a safety -- in safety priority 15 in the call number coming into L&I from 311? 16 17 COMMISSIONER WILLIAMS: I can get you the priority order of which pushes something up the 18 chain earlier higher than another. 19 But 20 specifically, I don't have the information right now which prompts something to be. In general, I 21 22 can tell you that safety is always the highest 23 priority and the things that we address first. 24 DEPUTY MAYOR GILLISON: And, Commissioner,

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I would just state that 311, you know, we have 1 done a lot of advertising. Advertising for 311 is 2 not for emergencies. So technically, the very 3 definition of something coming through 311, the 4 5 operators, if they belive that it should be pressed and made into a 911 response, then 6 obviously they kind of push it over immediately. 7 But if they are just taking a complaint, a 8 9 complaint then goes through the normal process. 10 But 311 is not for emergencies. 911 is for 11 emergencies. That is the distinction that we 12 always tell the public. I will be glad to provide and have 311 in the process and procedures. 13 I can give that to the Chair, if you'd like. 14 15 COUNCILMAN HENON: I would appreciate that. 16 You know, I am going to skip over my next question, and I will get back to it because you 17 hit on something regarding emergencies. 18 How is -- is the qualifications or training 19 20 of a 311 operator, are they -- are they trained to understand what is emergency and what is not 21 22 emergency? 23 DEPUTY MAYOR GILLISON: There is a --24 COUNCILMAN HENON: With respect to

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1 construction and demolition.

2	DEPUTY MAYOR GILLISON: I think that the
3	an operator comes in with a certain level of
4	understanding about what their role is. And that
5	they are then "trained." And again, I will
б	provide the specifics of that to the Chair so that
7	you can review what that involves.
8	But, you know, the a lot of times when
9	you're talking about the difference between a
10	3-1-1 and a 9-1-1 call, that is going to be
11	subject to the experience of the person that is
12	there. I know that our operators on both systems
13	are trained. And there is a lot of handoff
14	automatically between one and the other as we go
15	forward. I will be glad to give you the specifics
16	in writing because we do have that in writing.
17	COUNCILMAN HENON: Being proactive.
18	DEPUTY MAYOR GILLISON: Yes. Being
19	proactive.
20	COUNCILMAN HENON: Moving forward and
21	having our operators trained in what is an
22	emergency or what could be a potential emergency
23	regarding property maintenance and any codes
24	regarding L&I and the safety of construction and

demolition I think is equally as important --1 DEPUTY MAYOR GILLISON: Okay. 2 COUNCILMAN HENON: -- as we move forward --3 4 DEPUTY MAYOR GILLISON: Okay. 5 COUNCILMAN HENON: -- when it comes to the business. 6 7 COUNCILMAN JONES: Councilman, do I understand you to say that there should be a 8 hotline number or website or --9 10 COUNCILMAN HENON: I'm not sure. I am concerned about the training, all right, and the 11 12 knowledge. 13 DEPUTY MAYOR GILLISON: I hear you. 14 COUNCILMAN HENON: -- of the operator in the call center --15 16 DEPUTY MAYOR GILLISON: Right. 17 COUNCILMAN HENON: -- regarding public safety and the construction demolition business. 18 DEPUTY MAYOR GILLISON: And I think that --19 20 COUNCILMAN HENON: And who is making that decision whether it's an emergency or it's not an 21 22 emergency, I think is a valid question and 23 concern, you know, as we go through this process. 24 DEPUTY MAYOR GILLISON: I am sure that

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there's probably standards that we can review, we can look at. I am sure there is probably national standards that we have a very good director of our 311, Rosetta Lu. She does great work. Rich Negrin I'm sure would be interested in looking at what the best practices are.

As we move forward, if there is something 7 that we need to do or in some way to make it 8 9 better, obviously, we are all committed to doing I just -- you know, 311 is not supposed to 10 that. be for an emergencies. We just have to hot link 11 12 it over to 911 whenever that happens. And I think we have done a great job in making sure we have 13 built out something that is sustainable. 14

15 COUNCILMAN HENON: And I appreciate that. 16 And one thing I do appreciate is the Commissioner 17 taking a practical approach and a real life situation where you have somebody from the general 18 public who doesn't know who to call or what, just 19 20 that they see something that may be imminently dangerous putting the public in harm's way for 21 22 whatever, you know, gut reaction or observation 23 that they be making with a non-professional or 24 non-trained eye, that somebody wherever they call

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is also a little bit trained in how to field the 1 call. 2 3 So, that was my -- my last question 4 regarding 311, when a work order gets put out and it comes down to the inspector and inspector goes 5 out to the site and sees that it's either 6 7 unfounded or there's been some action taken, do 8 they report back to 311? 9 COMMISSIONER WILLIAMS: Yes. They put it in Hansen. And Hansen tells what action was 10 taken. Reports it. It connects back to 311 to 11 show what action was taken. 12 13 COUNCILMAN HENON: Okay. Thank you. COUNCILMAN JONES: Thank you, Councilman 14 15 Henon. Councilman Kenney. 16 COUNCILMAN KENNEY: Thank you, Mr. Chairman. 17 Is there a special permit or license and 18 19 requirement for people operating heavy equipment 20 either on a construction site or on a demolition 21 site? 22 COMMISSIONER WILLIAMS: Under the code 23 that's the -- under the code. I don't know. 24 COUNCILMAN KENNEY: What is your opinion

relative to having someone certified over a 1 certain level of -- certain size of equipment 2 whether it's again demolition or whether it's 3 construction, to be nationally certified in 4 5 some -- by some nationally qualifying organization 6 or having some -- something that we can look at to make sure that people who are operating heavy 7 equipment are, in fact, qualified to do so? 8

9 DEPUTY MAYOR GILLISON: I think that is one 10 of the things that we are looking at going forward 11 to see whether or not there are those kinds of, A, 12 organizations; B, certifications; C, how is it put 13 into a regulatory environment. I think that those 14 area all great questions. That is something we 15 need to take a look at.

16 COUNCILMAN KENNEY: Okay. In other jurisdictions and in some of the institutional 17 private sector, demolition or construction firms 18 19 are prequalified. So in order to even apply for 20 the -- or to bid on something, there needs to be a pregualification process that firms go through. 21 22 And up front that can be a lengthy process. But 23 once it's completed, it seems to be a better base 24 of information on how we can monitor or keep track

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1 of what companies are doing.

Is that something you would be willing to
look at or something you have thought about
already?
DEPUTY MAYOR GILLISON: I think it's
something we are willing to look at. I think that
the one thing that we have to -- and I am sure
this committee knows -- we are always looking to

9 balance.

We have to -- because if we ended up -one of the things I would always have to -- you would have to balance is if we make things so high. And if it goes so high, are we becoming antidevelopment which hurts our City in the future?

But then we are always balancing. 16 We are 17 always balancing what we are trying to do and what we are addressing. And I think it's something we 18 are willing to look at. I think that this is 19 20 where our brother and sister cities across the country -- some have had different roles. I mean, 21 22 I have made a couple of inquiries over the last 23 week myself to some couple other deputy mayors 24 that I know and talked about in detail.

This is -- you know, Philadelphia is a 1 pretty good stalworth right now as a national 2 model for what we do in this area. And I told 3 4 him, yeah, but we're going to get even better 5 after we have some thoughtful inquiries. And I think that's something that we should do. 6 I agree 7 with you.

8 COUNCILMAN KENNEY: I mean, I think a lot 9 of -- a lot of the problems that we face -- and 10 whether it's demolition, whether it's tragic 11 situations or whether it's the stuff that I call 12 Commissioner Williams about on a Sunday morning, to get a permit -- if we do the advance work of 13 vetting a company appropriately from its financial 14 15 responsibilities, its legitimacy as a company, its employees' qualification and credentials, if we do 16 that up front -- and I think the larger companies 17 that do work on this area regularly are used to 18 19 that process. It's not an onerous process for 20 them. If we know going up front that when that 21 22 permit is handed across the desk, you are pretty

24 require requirements to do the job, safety and

sure that that company is going to provide the

23

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economic responsibility. And I just would recommend that we look at that. Again, you don't want to set up an onerous process where development is a problem. But in cities like New York and other places that are doing well in development, that doesn't seem to bother them or don't bother the contractors.

8 But I think it's kind of the advance work 9 that is done that is necessary to keep someone 10 from sliding under the radar and getting a permit 11 that they shouldn't really have.

DEPUTY MAYOR GILLISON: And I -- and I think that's something that we are looking at. And I think also that we want to make sure that we are able to engender in getting newer people into the business, as well, because we want to be able to ask questions.

I know that's some of the questions that the Chair was going to get to about how we are now requiring a little bit of the background -- more background information so we can see what jobs have you worked. What jobs -- that is going to be part of the permitting process, so knowledge will be power.

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But we want to make sure that people much like an apprentice program, you just don't jump out -- you should at least tell us something about what it is. I think that's one of the changes that the Mayor issued in the Executive Order that will go a long way to helping us define who this is.

8 But I am always looking at making sure that 9 there are other opportunities for people who are able to get involved and work on a job, use that 10 work experience to become entrepreneurs, to become 11 12 build -- big companies. And as they are building through and getting their experience, they are 13 doing it safely. And I think there is a way to do 14 15 this in a balanced way as we go forward. I wholeheartedly agree with your 16 recommendation. And I think we will do that. 17 COUNCILMAN KENNEY: Okay. Thank you, 18 Mr. Chair. 19 20 COUNCILMAN JONES: Thank you, Councilman. And I echo your sentiments. 21 22 During the developmental phase of NTI, many 23 smaller companies were held to a high standard but 24 were able to enter a market place that theretofore

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wasn't open to them. And we don't want to be a
 closed city, per se, of new businesses. But all
 businesses going forward will be held to a higher
 standard. And I think that's safe to say.

5 After Councilwoman Sanchez is recognized, I
6 want to segue into what -- two questions.

7 One, what are lessons learned? What are we doing differently that we did not do before? 8 And 9 then also you mentioned that Philadelphia might be, you know, recognized nationally as doing it 10 11 right. But who is held higher? Is there other 12 cities that we emulate? I don't mean municipal envy, but who can we draw a lesson from that we 13 14 can add to our playbook to better enhance public 15 safety?

16 DEPUTY MAYOR GILLISON: And I just on that 17 second question because I am -- on the second question, that is what I think our investigations 18 19 and our reviews are going to end up telling us. 20 Because, obviously, I'm not going to be able to sit here now and say this is a city I've already 21 22 identified. I think that that is going to be what 23 this process and what a lot of the investigations 24 will show us.

Amy Kurland, obviously you know, is doing 1 an investigation to help us look at 2 3 recommendations about what -- part of what she will do, I am sure knowing her and the 4 thoroughness of what she normally does, is that 5 her recommendations will be these are other things 6 that we need to get done. These are other areas 7 8 that we might be looking at. 9 So on the second question, I can't answer it directly today. But I will be able to have an 10 answer, I am sure, well before this committee 11 finishes its work over the summer. 12 COUNCILMAN JONES: Okay. Chair recognizes 13 Councilwoman Sanchez and then Councilman Johnson. 14 15 COUNCILWOMAN QUINONES-SANCHEZ: Thank you. 16 Again, these are process questions. 17 Councilman Kenney alluded to the role of the Fire Department. He asked some questions about 18 19 asbestos. 20 So can you describe to me the fact that the Health Department has a role to play on these 21 22 sites as well as our Streets Department. How do 23 inspectors interface on a job site? How is the 24 communication? Is there protocols around that

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communication? Since in many cases when -- we're
 talking about demolition when there is a need to
 close the street and other permitting.

What is the interface?

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Councilwoman, as 5 COMMISSIONER WILLIAMS: you know earlier this year during budget testimony 6 we formed a construction site task force that will 7 be permanent effective July 1. And their role and 8 9 responsibility would be to audit job sites. Right 10 now we are doing it on a temporary basis because 11 we are using existing personnel. But with budget authorization, we are going to hire a permanent 12 team to address those issues. 13

Our inspectors communicate with Streets 14 15 Department and other relevant departments 16 depending on what the issue is, especially when it 17 comes down to the public right of way. And so if there is an issue of a contractor who has taken up 18 19 sidewalk space or part of the street, we ensure 20 that they have a right of way permit by communicating through reporting it to the Streets 21 22 Department for follow up and then taking 23 appropriate action at that point.

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So, we do have constant communication with

various departments depending on what the issue
 is.

3 COUNCILWOMAN QUINONES-SANCHEZ: So part of 4 this new task force, will they be charged with 5 establishing those protocols so that they are -again, we are going back to the checkoff list of, 6 you know -- one of the things that we hope we will 7 8 get into in this next phase is that we try to 9 close the loop on the level of discretion and 10 establishing standards.

Is that part of what this committee is going to be charged with? Outlining protocols around how do we ensure that the health piece of this and the streets piece of this all lead to a better and a safer work site?

COMMISSIONER WILLIAMS: I think that we 16 17 collectively establish what those protocols are and give them the charge of enforcing them. 18 That 19 is going to be their responsibility to ensure 20 whatever protocols that are established with the -- within our department and with other 21 22 supporting agencies, that they are charged with 23 making sure they follow up and enforce the actions 24 that we require to ensure public safety. It's a

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1 dedicated team again to address those issues. COUNCILWOMAN OUINONES-SANCHEZ: Who will be 2 3 represented in this group? What departments? COMMISSIONER WILLIAMS: The initial task 4 5 force of six members will be all L&I inspectors with a supervisor of members from the Department 6 of Revenue and also working with the Department of 7 8 Streets will be a part of it, as well. 9 COUNCILWOMAN QUINONES-SANCHEZ: Okay. Thank you. Thank you, Mr. Chair. 10 11 COUNCILMAN JONES: Thank you, Councilwoman. 12 Chair recognizes Councilman Johnson. 13 COUNCILMAN JOHNSON: Yes, thank you. Mr. Gillison, I just wanted to just get an 14 15 idea, an overview of the Executive Order. And can you give us an explanation on how you came up with 16 the recommendations, the content, some of the new 17 practices that will be required just moving 18 19 forward. I do recognize they are very detailed in 20 terms of checks and balances and making sure proper things are followed moving forward. 21 22 I just want to get an idea as I was going 23 through the Executive Order going forward. 24 DEPUTY MAYOR GILLISON: And I can tell

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you that -- thank you very much, Councilman. 1 The Mayor announced Executive Order after 2 talking with a lot of the folks that are not only 3 4 sitting right next to me but people that are 5 behind me and to the side of me. And quite frankly, we had an extensive review about what 6 needed to be done both in the short term and long 7 8 term. We announced that in two different and 9 critical areas, permit applications would be 10 11 different and then the procedures that had to be followed for demolition inspections. And I'll 12 just go through it rather quickly. 13 COUNCILMAN JONES: When you do that, could 14 15 you codify it in a way that says this is what we used to do, this is the new action taken. 16 I will 17 DEPUTY MAYOR GILLISON: All right. be able to tell you that. 18 19 COUNCILMAN JONES: Okay. 20 DEPUTY MAYOR GILLISON: Everything I am about to state is the stuff that is -- that we 21 22 are -- this is new. This is the new stuff. As 23 the Commissioner did, he spent in answer to your 24 questions earlier what was. And these are the

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things that we have now and the Mayor has 1 announced that we will be doing. 2 So in all new permit applications for 3 complete demolition, it now must include the 4 5 following documents any requirements prior to the issuance of the permit. 6 7 One, details on the experience and qualifications of the contractor performing the 8 9 demolition including the demolition experience of 10 the owner, the company and its employees. Two, a site safety plan detailing how the 11 12 contractor proposes to protect pedestrians in adjacent properties. 13 Three, a schedule of the demolition work. 14 15 Contractor will show length of time for each stage of the project. 16 17 Four, a professional engineer's report on adjacent property protection for demolition of 18 commercial buildings above three stories. 19 20 Five, also want to make sure that there are no active violations for contractors. 21 And 22 currently, there was an order to review all 23 previous violations that were on record. 24 For demolition inspections the following

six things will be -- are being done now. At the 1 time of the initial inspection, require the 2 inspector to conduct a site safety review with the 3 4 contractor prior to the start of work. The goal 5 was to review the steps for protecting adjacent properties and pedestrians. And the inspector 6 will review the schedule of work with the 7 8 contractor during each inspection to ensure 9 compliance.

10 If there is no contact from the contractor, 11 the required notification of the start of work is not received from the contractor, the inspector 12 will visit the site every 15 business days from 13 the permit date's issuance. And after 45 days if 14 15 there is no evidence of legitimate work starting at the permitted demolition site, then the permit 16 17 will be revoked.

18 Suppose the contractor does start the work 19 and he doesn't tell us, we will end up doing a 20 Stop Work order until a hearing is held regarding 21 the contractor's failure and the site safety 22 review is completed with the inspector and the 23 contractor and any complaints.

Obviously, we are now looking to respond

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within a 24 to 48-hour period. And a detailed report including the nature of the complaint, the explanation of the findings, the termination of compliance and a time, date stamp photo of all site visits and inspections.

Also, L&I has a quality insurance plan that 6 7 they've already begun. But just relayed to the Chair and to Councilwoman Quinones-Sanchez that as 8 9 of 7/1 with the budget being adopted hopefully -that's all I can say about the budget -- hopefully 10 tomorrow, that that will then allow us to get that 11 12 done. And we will then start those individuals as of July 1. 13

And last, the -- L&I is coordinating with Revenue to make sure all demolition contractors and/or subcontractors provide proof of the following: Proper insurance, tax clearances, payroll records for all employees before any building permit is approved.

Those are the things that were new and part of the Executive Order. Those are the details as we are working them through. Obviously, that was issued just a couple of weeks ago, but I know the Commissioner is already completed a review. Has

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already issued Stop Work Orders on at least six, I
believe, that were demos in progress. And we are
learning as we put these new things in, we are
continuing to learn and continuing to expand what
we are doing and how we are doing it to make sure
we're providing a safer environment for our
Philadelphians.

8 COUNCILMAN JONES: If I could, Councilman, 9 the work stoppages, can you highlight what those 10 reasons were?

11 COMMISSIONER WILLIAMS: The majority of 12 them were for lack of proper insurance coverage, 13 and so we stopped the jobs for that. And then 14 also there were one or two for an unsafe site 15 condition.

16 COUNCILMAN JONES: Just as a quick 17 addendum, do you -- are there hours of demolition required? Is there a cutoff time to do demolition 18 19 in the City of Philadelphia? Is there a night 20 prohibitation or anything like that? COMMISSIONER WILLIAMS: The general time is 21 22 7 a.m. to 9 p.m. at night. 23 COUNCILMAN JONES: Is that by ordinance? 24 COMMISSIONER WILLIAMS: Yes. That's by

1 ordinance, yes.

2 COUNCILMAN JONES: And so, are there
3 instances where people sneak back and try to get
4 work done at night?
5 COMMISSIONER WILLIAMS: Yes, there are
6 instances when that occurs. And we certainly --

7 DEPUTY MAYOR GILLISON: And a lot of us get 8 calls when I am sometimes, as everyone knows, I am 9 around 24/7. I get a call saying -- from someone 10 saying, this is going on right now. If you can 11 just get someone out there, we'll do something. I 12 call the Commissioner. We try to be as responsive 13 as we can to stop it.

14 COUNCILMAN JONES: We have personnel to 15 address those situations?

16 COMMISSIONER WILLIAMS: Well, the 17 Construction Site Task Force will work odd hours, 18 during nontraditional hours.

19 COUNCILMAN JONES: Is that currently or -20 DEPUTY MAYOR GILLISON: That will be as of
21 7/1.
22 COMMISSIONER WILLIAMS: As of July 1.

23 COUNCILMAN JONES: So that will cut down on24 those pixies in the middle of the night.

1 COMMISSIONER WILLIAMS: We wanted to --2 yes, absolutely. We want to maintain a balance to 3 address things that occur during the work day and 4 also that occur during after hours when -- when 5 we're not functioning during the business hours. 6 COUNCILMAN JONES: Are there instances when

7 we begin a demolition and we discover a hazardous 8 material and where we do a Cease Order? What are 9 some of those occasions?

10 COMMISSIONER WILLIAMS: Again, if there is 11 an unsafe condition, that would prompt a Stop Work 12 Order immediately from our department. If it's an 13 unpermitted site, that would prompt a Stop Work 14 Order, as well. And so those are the -- usually 15 the parameters for us to stop a job that are 16 creating hazards for the public.

17 DEPUTY MAYOR GILLISON: I can also add, Councilman, that sometimes we have unexploded 18 ordinance that is found when demolition is 19 20 occurring. And I get information guite a lot on having to respond with either fire and/or police 21 22 and/or bomb squad, so that happens, as well. 23 So this is something that the department 24 has had to deal with. And, you know, we have very

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good and we have very professional folks doing 1 their job. And all -- it speaks to what 2 3 Councilman Kenney was talking about the 4 integration of the information. And that's why 5 it's important for everyone to know as quickly as we can what we're doing and how we are doing it. 6 7 COUNCILMAN JONES: You know, knock on wood, 8 in a post 9-11 post Boston environment, this task 9 force has to be multidisciplined in order to safequard us in ways that we don't even know that 10 we need protection from. I think as we move 11 12 forward, we will learn as we go and evolve as we go as well through these things. 13 But I am glad to hear that the hours are 14 extended now on this task force based on the 15 16 passage of the budget. That we will have that 17 task force operating almost 24/7. 18 COMMISSIONER WILLIAMS: They will be accessible 24/7, but we will work a standard work 19 20 schedule, correct. COUNCILMAN JONES: Okay. So describe for 21 22 us how we will deal with the quality assurance 23 plans for -- safety plans, quality assurance plans 24 for these. Who will review those?

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COMMISSIONER WILLIAMS: We are changing 1 2 process. Just going back to earlier what 3 Councilman Kenney referenced, how does someone get a building permit for demolition. We stated it 4 5 was over the counter. That process is no longer. It will be treated like any plan that is 6 submitted where there will be a review of the 7 8 entire application from the experience of the contractor to ensure that all of the contractors 9 10 and subcontractors are tax compliant to ensure 11 that there is a work site safety plan that is submitted and reviewed by our department. 12 And any structure over three stories should be accompanied 13 14 by professional engineers report or competent 15 person so that we can ensure the safety of any adjoining buildings in the community. 16 COUNCILMAN JONES: I care. But I care more 17 about safety. Let me preempt my remarks with 18 Is it going to add to the time of issuance 19 that. 20 of permits and, therefore, the completion of demolition? 21

22 COMMISSIONER WILLIAMS: Yes, it will.
23 COUNCILMAN JONES: In your professional
24 estimation, to what degree?

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COMMISSIONER WILLIAMS: 15 to 20 days to
 approve a building permit.

COUNCILMAN JONES: And so we need to learn 3 4 to be a little more patient when it comes to that 5 stuff. And being safe has a time cost. COMMISSIONER WILLIAMS: That's correct. 6 7 COUNCILMAN JONES: All right. Chair recognizes -- I don't know who was which --8 9 Councilman Henon and then Councilwoman Sanchez. 10 I am sorry, Councilman, were you --11 COUNCILMAN JOHNSON: I'm done. 12 COUNCILMAN JONES: Okay. 13 COUNCILMAN HENON: Thank you, Chairman. What is required for a licensed contract --14 15 licensed contractor for somebody to be allowed to be permitted to have a license in the City of 16 17 Philadelphia? 18 COMMISSIONER WILLIAMS: First, they have to 19 have a commercial activity license. Then they 20 have to have a contractor renewable contractors license. They have to have proof of liability 21 22 insurance, right now, which is at a limit of 23 \$500,000. And they must be tax compliant. 24 COUNCILMAN HENON: Okay. Which explains

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why you have some Stop Work Orders. 1 COMMISSIONER WILLIAMS: 2 Correct. COUNCILMAN HENON: Because they didn't meet 3 4 the requirements. COMMISSIONER WILLIAMS: 5 That's correct. 6 COUNCILMAN HENON: What would happen -- so, what happens regarding a revocation or suspension? 7 8 You know, you find somebody who is not in 9 compliance. You give them X amount of days or an opportunity to come into compliance; is that 10 11 correct? 12 COMMISSIONER WILLIAMS: That's correct, 13 yes. COUNCILMAN HENON: Okay. So if somebody is 14 15 habitual or willfully continues to break the law, you have rem -- you have penalties and options 16 such as revocation and suspension? 17 18 COMMISSIONER WILLIAMS: That's correct. 19 They are entitled to appeal at an Administrative 20 Hearing. But we have the capabilities to enact that with the understanding that they do have due 21 22 process to appeal. COUNCILMAN HENON: All right. 23 The 24 expediters, there was a conversation earlier today

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at this hearing regarding the expediters license. 1 How often does an expediters license -- how 2 3 often do they get reviewed? When is the review? COMMISSIONER WILLIAMS: It's annual. 4 5 COUNCILMAN HENON: It's annual? 6 COMMISSIONER WILLIAMS: It's an annually. 7 COUNCILMAN HENON: So on a yearly basis 8 they are renewed? 9 COMMISSIONER WILLIAMS: Yes, that's 10 correct. 11 COUNCILMAN HENON: And it's through the 12 Department of L&I? COMMISSIONER WILLIAMS: Correct. 13 COUNCILMAN HENON: Again, does Revenue 14 15 needs to cross reference or cross check any issuances or renewals of licenses? 16 17 COMMISSIONER WILLIAMS: At the time of issuance -- and this is something we have to look 18 into -- that does not occur during renewals. And 19 20 that is something that we are going to work with Revenue to look at that change in policy. 21 22 COUNCILMAN HENON: Okay. The Executive Order was mentioned several times. And in it, you 23 24 know, it states the Construction Site Task Force.

1 I think that's your -- product of your brain

2 child; is that correct?

3 COMMISSIONER WILLIAMS: Well, the level of 4 responsibility, obviously, will increase. But it 5 was -- it was a combination of the Mayor's 6 Administration, several concerned members like 7 yourself and the collective effort to form that 8 task force to address the problem of unpermitted, 9 unsafe work sites.

10 COUNCILMAN HENON: All right. Good.

11 And I look forward to being a part and continuing working with yourself and the 12 administration and your senior staff on expanding 13 that construction site task force dealing with 14 multiple departments collaborating, you know, 15 16 giving an opportunity for the general public to 17 come in and, you know, follow their complaints, you know, directly to them in some of our previous 18 conversations. 19

I look forward into doing that. I just wanted to, you know, state that publicly. That, you know, is something that you have brought to the table here. And, you know, I look forward to some of the ideas that we been discussing in

expanding that and having it open to the public 1 where we can bring in multiple departments, you 2 know, to ensure that the 15 and 20-day period of 3 4 turning over a permit and complaints that are out 5 there whether they go 311 or not, there is another avenue to ensure safety compliance in the City. 6 7 COMMISSIONER WILLIAMS: Thank you, We look forward to it, as well. 8 Councilman. 9 COUNCILMAN JONES: Thank you, Councilman. 10 Councilwoman Sanchez. 11 COUNCILWOMAN QUINONES-SANCHEZ: Thank you. 12 I also appreciate the fact that the Administration quickly responded and put in place 13 some procedures and some protocols. And the 14 15 Executive Order is guite detailed. So can you talk to me a little bit about 16 17 its implementation? I know you mentioned July 1 because some of this stuff has budget details. 18 19 What is going to be happening over the 20 course of the next few weeks as we ramp up implementation? And what's your time line? 21 22 COMMISSIONER WILLIAMS: Councilwoman, let 23 me clarify. The regulations and Executive Order 24 is in effect right now. We are -- have sent

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letters out to all contractors, informing them of
 the code, regulation change.

3 COUNCILWOMAN QUINONES-SANCHEZ: Can all of 4 those documents be shared with the Chair for the 5 Committee?

6 COMMISSIONER WILLIAMS: Absolutely. We will forward it to you. We also trained -- in the 7 8 process of training all of our inspectors on new 9 regulations. And any application that has come in prior or during that training phrase will be 10 personally reviewed by my executive staff to 11 ensure that they meet the qualifications and 12 intent of the new order. 13 COUNCILWOMAN QUINONES-SANCHEZ: What's the 14 time line for that? 15 COMMISSIONER WILLIAMS: That's immediate. 16 17 COUNCILWOMAN QUINONES-SANCHEZ: Immediate. 18 COMMISSIONER WILLIAMS: Yes. 19 COUNCILWOMAN QUINONES-SANCHEZ: So by 30 20 days, 60 days everyone will have gotten how many hours of training? 21 22 COMMISSIONER WILLIAMS: Yes. The training 23 for regulations, it's an overview of what the new 24 process is. It's going to be an ongoing training,

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as well, specific to demolitions. We have met also with the National Demolition Association who had the opportunity to review some of the changes and have made some recommendations and have graciously agreed to continue working with us.

One of the things that came out of that 6 meeting is that we all agree that our inspectors 7 need specific training regarding demolitions in 8 9 addition to other requirements that require a 10 specialized task of performing this type of 11 service. So, we are looking forward to working with them as well to try to improve our number of 12 inspectors to make them even more competent and 13 knowledgeable in this specific area. 14

15 COUNCILWOMAN QUINONES-SANCHEZ: I will be looking for at our next hearing for details in 16 terms of time line. I think it's really important 17 that we set some hard dates for ourselves in terms 18 19 of training because it is a pretty prescribed 20 Executive Order. I want to make sure that we are saying in the next 60 days in the next 90 days we 21 22 will do A, B, C and D. And in the next 120 days 23 we will do A, B, C and D. I think that's 24 important.

COMMISSIONER WILLIAMS: Absolutely.

1

2 COUNCILWOMAN QUINONES-SANCHEZ: You met 3 with the national committee for demolition. Have 4 you identified other specific trainings that will 5 be incorporated to -- for the implementation of 6 this Executive Order? Are you looking at OSHA and 7 have you thought through?

8 COMMISSIONER WILLIAMS: We met -- we also 9 reached out to Risk Management within our own 10 division. I think the protocols in the past were 11 shared regarding these type of projects and 12 conditions. And so, that's another area that we 13 are looking to see if those trainings are still 14 relevant to what we need to do moving forward.

We are also looking at other cities right now, as well. The Demolition Association had recommended the city of Boston, New York and some other areas that we should look at to see if that oculd be modified for here in the City of Philadelphia. That's some of the things that we are looking at right now.

22 COUNCILWOMAN QUINONES-SANCHEZ: Okay. You 23 talked a little bit about the fact that this new 24 team would have regular hours, although they would

be available 24/7. Is there a reason why we are 1 2 not being very deliberate in saying we are going 3 to have people working at this time doing 4 proactive sites? 5 You said that they are going to be in a traditional schedule. This is one of those times 6 where --7 DEPUTY MAYOR GILLISON: Nontraditional 8 9 schedule. 10 COMMISSIONER WILLIAMS: Nontraditional 11 schedule. 12 COUNCILWOMAN QUINONES-SANCHEZ: Oh, non --DEPUTY MAYOR GILLISON: A nontraditional 13 schedule. 14 COMMISSIONER WILLIAMS: A nontraditional 15 schedule. Yes. Yeah. They won't work the normal 16 17 business hours of our department. They would be working off hours to catch some of the things that 18 19 was mentioned earlier by Councilman Kenney. 20 COUNCILMAN JONES: Now that will send shock waves out to those individuals who have heretofore 21 22 had a comfort level with the fact that nine to 23 five is nine to five and they can go to work. So, 24 I am encouraged that we are going to do something

1 different in that regard.

2 DEPUTY MAYOR GILLISON: Oh, yes. 3 COUNCILWOMAN QUINONES-SANCHEZ: I think 4 that's very important. I think part of what we 5 want to do in this very public discussion is be 6 very laser focus in telling folks that the 7 paradigm has shifted and that we are paying 8 attention.

9 You know, I have no shame on a Sunday taking a picture and sending it at whatever time 10 to all the folks. But knowing -- for folks to 11 12 know that, you know, this demolition that happens on Sundays is going to be proactively reviewed is 13 very, very important particularly in residential 14 15 areas. One of the things that we've seen is a 16 spike in people calling our offices saying there is a demolition going on next door, you know, I 17 don't want to be the next tragedy. So, I think 18 19 it's important that there is some quick response 20 to that.

As it relates to the implementation of this, are there any additional resources that the -- that the Administration is allocating right now for the implementation of the Executive Order?

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1 Or is it just what we have budgeted?

DEPUTY MAYOR GILLISON: As it is right now, 2 I can tell you that what we budgeted is what we 3 4 anticipate is our needs. However, as we have said 5 and as the Mayor has made clear, as we get into this, if there are going to be the need for 6 additional resources, we will not only revisit it 7 8 but we will, you know, work to make sure that not 9 only you are informed but that what we are doing 10 and how we are going to make sure it happens.

11 It's clear that we are starting a new thing, so we are kind of guessing what we are --12 our needs are. But we are willing to be flexible 13 in that. And we will deal with it as it comes up. 14 15 COUNCILWOMAN QUINONES-SANCHEZ: Let me make 16 a suggestion that because this is a new Executive 17 Order, one of the things that is always challenging to us is, you know, people get cited 18 19 and they try to come into compliance. And many 20 times we have to do some hand holding. Let me strongly suggest that you very 21 22 quickly prescribe what an ideal safety plan is.

23 That when folks come to us as we implement this24 new procedures we can give them the expectations

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so that, again, this is an area as identified by 1 the Chair, Chairman Jones, where there has been a 2 3 lot of work at creating an industry. There has 4 been a lot of work in supporting an industry that 5 should be open and accessible. And as we create standards for high quality, that we do the best 6 7 job possible in assisting people come into 8 compliance. 9 DEPUTY MAYOR GILLISON: Okay. 10 COUNCILWOMAN QUINONES-SANCHEZ: So, I would like to see us very quickly come up with what we 11 12 haven't done in the past, as we talked earlier of that, people are not given something that this is 13 our expectation in terms of safety. This is our 14 expectation in terms of engineering or whatever. 15 That we quickly put together those sample 16 17 documents to say --18 DEPUTY MAYOR GILLISON: Okay. 19 COUNCILWOMAN QUINONES-SANCHEZ: -- at 20 minimum this is what we are requiring. I think that will help the industry not feel like we are 21

23 in compliance in meeting high standards. I think

being overly burdensome, but that we want people

24 that is an area given this industry make up --

22

DEPUTY MAYOR GILLISON: 1 Okay. COUNCILWOMAN QUINONES-SANCHEZ: -- in its 2 3 importance. DEPUTY MAYOR GILLISON: 4 I thank you, 5 Councilwoman. We will, obviously, be looking at that. And that will be incorporated in all of the 6 things that we are going to be doing over the next 7 8 couple days, weeks and months ahead. 9 COUNCILWOMAN QUINONES-SANCHEZ: Thank you. 10 Thank you, Mr. Chair. 11 COUNCILMAN JONES: Thank you, Councilwoman. 12 Very quickly, and we will then be ready for our next witness if there are no -- there are 13 14 questions. Real quick. 15 Are there any anticipated, as we go along, 16 fee increase requests that may be appropriate based on the amount of new supervision regulation? 17 18 DEPUTY MAYOR GILLISON: I think that that's 19 going to be something that we'll have to continue 20 to evaluate. I know that there were a couple of fees that were changed earlier on during our --21 22 our problems. I think that that's something we 23 are going to take a look at. That may be 24 something we will be bring to Council in the fall.

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Saying that these fees need to be associated with 1 the work, the additional work that's being done. 2 3 And as long as we can -- something that 4 Andrew and the Law Department say, as long as we 5 can look at what's -- what do we need to do and how much it's costing us to do it and what is 6 the -- what's a -- what's a good fee that we can 7 8 charge that is not going to be too onerous on one 9 side and yet we can actually figure out how we can 10 move the dime forward, those are things that we will be looking at over the next weeks. Again, 11 weeks and months. 12 COUNCILMAN JONES: So, we will be ready for 13 you. During these four hearings, we are going to 14 15 conduct looking at what other municipalities do.

16 What we need to do. And if it costs a little 17 more, takes a little longer to do but people are a 18 lot safer, that's a good tradeoff for me.

DEPUTY MAYOR GILLISON: I understand. Ithank you very much.

21 COUNCILMAN JONES: Councilman Kenney.
22 COUNCILMAN KENNEY: Thank you, Mr.
23 Chairman.

24

Going back to the inappropriate work that

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is done off hours, evenings, many suburban
 community -- unpermitted, unlicensed, many
 suburban communities employ the practice of
 confiscation or impoundment of equipment and
 tools.

Have we looked at our special task force to 6 empower them the ability to take that kettle --7 8 take that roofing kettle or to take that truck or 9 to take those tools? Because what happens and --Commissioner, we have had this experience before 10 where we actually had to lock some people up who 11 12 pulled down the Stop Work Order and then went back in the building. 13

14 COMMISSIONER WILLIAMS: Right.

24

15 COUNCILMAN KENNEY: Once you start getting that serious and people start understanding that 16 17 you are not coming in here as an unlicensed contractor without a permit to do work at two 18 19 o'clock in the morning putting a roof on, then I 20 think we may get really -- they will know we are I would appreciate if you can look into 21 serious. 22 the possibility of that impoundment of equipment 23 and tools in that circumstance.

On May 8 of 2013, the Mayor signed a bill

that was cosponsored by myself and Councilman 1 Henon relative to contractor reliability, 2 3 contractor responsibility. I read the first section of that dealing with third party permits 4 5 that that practice is not permitted now. What is your -- what is your current view 6 of a third party permit expediter pulling a permit 7 8 for a job that he or she has no relationship to at 9 all other than using their -- using their 10 credentials as a licensed contractor? I will give you a specific example. 11 There 12 is an electrical contractor who pulls permits all the time that is a sole proprietor, has no 13 employees, is an elderly gentleman with a 14 15 contractor's license. He pulls permits and hands it over to companies that may be licensed, may not 16 be licensed; may have qualified employees, may 17 not. 18 One specific job dealing with municipal 19 20 court that I became aware of -- and this is our own court system doing it -- is that that 21 22 particular person pulled that permit, couple 23 permits, turned it over to companies from New York 24 State who are not licensed to do business in the

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City, did not have payroll accounts that 1 registered with us. Did not pay local, state or 2 3 federal taxes. Did not pay unemployment 4 compensation or workers compensation. And 5 basically, lived in a motel on Route 73 in Cherry Hill for three weeks while they did the job. 6 What is -- what is your current belief in 7 8 who can pull a permit, and what -- where that 9 permit goes after it's awarded to that individual 10 across the counter? 11 COMMISSIONER WILLIAMS: Councilman, I 12 certainly think that's something that we certainly need to look at that there needs to be a level of 13 accountability for someone who comes into pull a 14 permit or apply for a permit on behalf of another 15 16 contractor. There has to be some relationship and 17 some responsibility of that person if the practice is going to continue that there is a level of 18 19 accountability. That is just my opinion. 20 COUNCILMAN KENNEY: What do you believe the situation is now based on the legislation that was 21 22 signed by the Mayor? 23 DEPUTY MAYOR GILLISON: I would -- I would 24 believe that that is no longer permitted. But I

am going to go back and take a look at that. 1 And if you can give me a little bit more offline 2 information on that one. 3 COUNCILMAN KENNEY: 4 Sure. 5 DEPUTY MAYOR GILLISON: I would really 6 appreciate it. 7 COUNCILMAN KENNEY: That job is done. DEPUTY MAYOR GILLISON: Sometimes 8 9 history -- sometimes you can learn from history. 10 And that's one of those I would like to see how we 11 can be a lot better about attacking that. COUNCILMAN KENNEY: I think one of the 12 safety precautions is to have the person who is 13 pulling the permit be responsible for work they 14 15 are asking us for permission to do as opposed to an engineer or architect and licensed contractor 16 17 pulling a permit. And then putting up -- when something goes wrong, pulling up their hands and 18 saying I had nothing to do with that because all I 19 20 did was pull the permit and I handed it over to, you know, Three Stooges Construction Company and 21 22 something bad happened. 23 DEPUTY MAYOR GILLISON: Okay. 24 COUNCILMAN KENNEY: I really would like to

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know what you believe the -- what you believe 1 their responsibility is and whether or not we 2 should allow it at all. 3 DEPUTY MAYOR GILLISON: 4 Right. Okay. 5 COUNCILMAN JONES: And on that, is it on 6 the application -- it would seem this is open 7 question -- the signature of the property owner, 8 the signature of the person pulling the permit and 9 then the signature of the possible subcontractor doing the job so that we have a line of 10 responsibility? There might be something on that 11 we consider. 12 And when people are doing what Councilman 13 Kenney describes, is it not fraud? 14 15 DEPUTY MAYOR GILLISON: I would think it's fraud. 16 17 COUNCILMAN KENNEY: Let me just -- let me just follow up, if I may. 18 19 New Jersey -- this is something I would 20 like you guys to consider as far as the line of responsibility goes. 21 22 In New Jersey, for example, if you are a 23 developer or a general contractor, it's generally 24 a developer who will make a financial decision

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based on price and their ability to maximize their 1 profit. If they make a decision to hire a company 2 3 that employs people who are not documented who 4 employs -- again, let me state for the fact, no one is more impassioned and supportive of 5 immigration than myself. But I do think many 6 7 people who are employed that are undocumented are being taken advantage of. Because again, no 8 9 unemployment compensation, no workers 10 compensation. That individual gets hurt on the 11 job, they are out of luck in my ways. I do recognize the need for a clear pathway 12 to citizenship in this country and support all of 13 our immigrants. However, the unscrupulous 14 15 contractor or developer who uses them and abuses 16 them I think needs more responsibility -- to take 17 more responsibility. In New Jersey, for example, if the Revenue 18 Department or one of the agencies that are 19 20 responsible for monitoring construction finds that the developer -- you know, finds that the job is 21 22 being done in an improper and illegal way and all 23 the back taxes that were beaten and all the stuff 24 that was avoided goes back onto the developer.

Because the developer is ultimately the person who
 makes the decision based on price and competence
 whether to hire someone or not.

What responsibility do you believe that the developer has in a construction project that goes awry or a demolition project that goes awry? Do you believe that they should be held not just from an insurance standpoint but a back taxes standpoint personally responsibility?

10 DEPUTY MAYOR GILLISON: I think that's something we need to look at. I think it's a very 11 12 good question. I think it's something that over the next couple of months we will be looking at 13 and maybe come back with some -- obviously, that 14 15 would need ordinance changes and code changes and 16 everything else. But that's something we need to 17 look at.

18 COUNCILMAN KENNEY: Okay. Good. Thank19 you.

20 COUNCILMAN JONES: Thank you, Councilman. 21 So those signatures on those documents that 22 we take in says that they attest to the quality of 23 the -- and truthfulness of that permit. And 24 something that we should look at by way of making

sure that all three of those entities, if they are 1 2 three, are on there. And again, then we hold them 3 liable in a meaningful way. Councilman Henon. 4 Thank you, Mr. Chair. 5 COUNCILMAN HENON: And not to belabor and continue on, that 6 7 the subject of responsibility with permits and 8 third party permits. It is a law now as you well 9 know. And how we enforce the law is something 10 that we're going to have to continue to have a dialogue over the course of the next coming months 11 12 in how we enforce it, you know. We may want to, you know, take a look at, 13 you know, some suggestions as my fellow colleagues 14 15 have suggested. We are trying to change behavior. 16 If there is some unscrupulous contractors and 17 people who not only are fraudulently breaking the law on misrepresenting themselves on an 18 19 application, they are certainly not paying taxes 20 to the City of Philadelphia. It's just -- it's just, again, is another 21 22 indication on why we need somebody permanently 23 placed over in the Department of L&I from the 24 Revenue Department. You know, and have a more of

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collaborative, you know, effort with the multiple 1 departments, you know, dealing with some of these 2 issues that arise out of the questioning here 3 4 today and the ongoing conversations, you know, 5 that we have had. You know, people who, you know, there are just -- if they are bad guys, they are 6 7 bad quy. They are cheating in one area, they are 8 going to cheat in another.

Ultimately, you know, if they are cheating 9 and they are breaking the law, you know, people 10 are put in danger, you know, and public safety is 11 12 at risk. So, you know, again, you know, not to generalize specific, but somebody needs to be 13 accountable, all right, for their behavior. 14 If we are going to change behavior, we need to change 15 behavior and send a message. 16

I don't care who it is. 17 If it's a speculator, if it's an owner or it's a contractor, 18 19 they have to -- they have to be responsible, all 20 right, for public safety reasons and for the City's accountability. We have no idea, all 21 22 right, who is on these work sites, you know, 23 unless somebody complains about it. 24 So, you know, given the opportunity to

present, you know, public complaints on some of 1 2 these issues, you know, in moving forward, I 3 think, you know, we have some work cut out for us over the summer. 4 5 DEPUTY MAYOR GILLISON: Thank you, Councilman. 6 7 COMMISSIONER WILLIAMS: Thank you. 8 COUNCILMAN JONES: Thank you, Councilman 9 Henon. 10 Are there any other questions for this panel? Seeing none. Thank you. And I would say 11 12 two things. One, we will be having four other hearings 13 dealing with best practices and other issues. 14 Ιt 15 would be helpful if someone from your respective department was available for some questions as 16 17 they arise. But also, you may find something that intrigues your public policy curiosity that you 18 19 might want to follow up on. So, we appreciate 20 your cooperation and we move forward this summer together to try to make people safer at the end of 21 22 the day. 23 So, thank you very much for your 24 attendance.

DEPUTY MAYOR GILLISON: Thank you very 1 2 much. 3 COMMISSIONER WILLIAMS: Thank you, Councilman. 4 5 COUNCILMAN JONES: Will the Clerk please read the name of the next person here testifying. 6 Is it the will of the group that we take a 7 8 five minute -- stenographer said she's okay. 9 Did you say that? 10 THE STENOGRAPHER: Yes. 11 COUNCILMAN JONES: So we're going to 12 soldier on. 13 Okay. Could you read the name. THE CLERK: City Controller Alan Butkovitz. 14 15 COUNCILMAN JONES: Thank you. Good afternoon. 16 CONTROLLER BUTKOVITZ: Good afternoon. 17 18 COUNCILMAN JONES: Please be seated and 19 state your name for the record and begin your 20 testimony. 21 CONTROLLER BUTKOVITZ: It's Alan Butkovitz, 22 City Controller. 23 COUNCILMAN JONES: Please begin. 24 CONTROLLER BUTKOVITZ: Good afternoon.

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Thank you, Chairman Jones and the other Members of
 the Special Investigating Committee on the
 Demolition Practices. We already covered the next
 sentence.

5 I am Alan Butkovitz, Philadelphia City 6 Controller. I'd like to first express sincere 7 sympathy to the families of the victims who lost 8 their lives and would also like to acknowledge the 9 courage of the police, firefighters, construction 10 workers and bystanders that did everything they 11 could to assist those injured and trapped.

Over the years, our office has looked at 12 the Department of Licenses and Inspections. 13 We have consistently found that L&I has had a 14 15 shortage of inspectors which has hindered its ability to perform mandated functions under the 16 17 Home Rule Charter to protect public safety. As a result, concerns about potential hazards involving 18 19 dangerous properties or buildings that are unfit 20 for habitation, we issued a report. Actually, we did two back-to-back reports in 2006 which 21 22 assessed the timeliness with which L&I administers 23 and enforces Philadelphia's various code 24 requirements that affect public safety.

In that report and in subsequent years I 1 repeatedly called on City administrations that L&I 2 be provided a minimum of 57 additional inspectors, 3 which at -- in 2006 would have cost an additional 4 5 \$3 million a year. As a result of that audit, we found that L&I failed to meet management standards 6 for responding to complaints and reports of 7 building code infractions. 8

9 What we did in those audits is we looked at L&I's own standards for response. And under their 10 11 criteria, the most serious complaints received by L&I are those of imminently -- buildings in 12 imminent danger of collapse, which under their 13 standards, required inspections within 24 hours. 14 15 70 percent of those complaints were not inspected within the required 24-hour period. And in fact, 16 were taking at least anywhere from 30 days to 6 17 months at that time. 18

Additionally, found that L&I lagged behind in its annual inspections of various residential and commercial facilities that are required to be compliant with Philadelphia's Fire Code. The 500 cases we sampled at that time from a back log of inspection reports awaiting data entry, almost

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half had not been followed up within the time
 frame required of the violation notice. Site
 visits made to properties weeks after inspectors
 had issued violations to property owners disclosed
 that numerous dangerous conditions still existed.

For instance, we visited three daycare 6 centers where we observed numerous fire and other 7 8 safety violations. Those centers had not been 9 visited by L&I inspectors in well over a year. At 10 that time, we testified, we asked for additional money for L&I. We asked for the additional 11 12 inspectors. The Commissioner at that time, I don't recall who it was in 2006, came in and said 13 14 he didn't need any more money. Didn't need any 15 more inspectors. They could cope with what was budgeted. 16

17 We keep coming back at this problem in different ways. So in October 2012, our staff 18 19 consisting of investors and an engineer visited 20 construction sites in North Philadelphia where we found areas where the City's monitoring and 21 22 enforcement of contractors and development was 23 inadequate or nonexistent. Such lack of 24 enforcement included construction sites that did

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not have required posted permits, lack of properly maintained silt fences or compost filter tubes, lack of proper storm water and lead protection, air vacuum hoses not being used and power saws to collect dust, missing dust screens and illegal short dumping.

This lack of enforcement permits 7 8 contractors and developers to violate various 9 codes and safety standards. At that time, I called on the City to take an aggressive approach 10 to enforcing the Building and Construction Code to 11 protect the quality of life for the City's 12 residence. We recommended that the City develop a 13 memorandum of understanding among the five 14 enforcement departments -- L&I, Health, Water, 15 16 Streets and Police -- as a means of providing 17 guidance for any inspector from any department regarding building code violations so that they 18 could be immediately address. 19 20 In another report issued in October 2012, we visited 23 active construction sites throughout 21

23 violated public safety ordinances and tax laws.

the City where we found 96 conditions that

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24 At 19 of the construction sites, subcontractors

were not identified on various permits issued by
 L&I making it difficult to determine if they were
 appropriately licensed and ultimately qualitied to
 perform the work.

5 We also found at a majority of sites hazardous work conditions in violations of the 6 U.S. Department of Labor Office of Safety and 7 Health Administration, OSHA standards. 8 It's 9 important that this Committee get the answers it needs to not only determine if all City codes and 10 procedures are followed but to determine if those 11 12 standards were adequate to prevent tragedy such as the building collapse on June 5. 13

Recently, the Mayor and the Department of 14 15 License and Inspections announced new initiatives for demolition sites and contractors, including 16 new standards for demolition permit issuance and 17 demolition site inspection to ensure the safety of 18 19 private demolition sites throughout the City. 20 While these new regulations are very stringent and provide more public safety measures, it is 21 22 unfortunate that it took a tragedy of this 23 magnitude for this to come about especially when 24 the City has been forewarned that inspections of

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construction sites throughout the City were being 1 delayed and ignored. 2 3 Thank you. 4 COUNCILMAN JONES: Thank you, 5 Mr. Controller. We have a copy of his -- couple 6 of things that jumped out of your report. One, is that this was the general safety 7 condition for a lot of disciplines within 8 9 construction within the City of Philadelphia; is that correct? You looked at a number of 10 11 different --12 CONTROLLER BUTKOVITZ: Yes. COUNCILMAN JONES: -- vulnerable points; is 13 14 that right? 15 CONTROLLER BUTKOVITZ: Yes. 16 COUNCILMAN JONES: Okay. A couple of them that I've heard Members of the Committee talk 17 about and one that intrigues me, the memorandum of 18 19 understanding between interdepartmental folks --20 Water Department, Streets and others -- can you elaborate on that a bit. 21 CONTROLLER BUTKOVITZ: I mean, the City has 22 23 for a number of years been relentlessly cutting 24 back on personnel. So, there is an issue that we

have a number of different eyes and ears on the 1 ground that ought to be made use of. 2 3 Specifically, there were cases where in our audit 4 L&I would not follow up on an enforcement action 5 because it was really a Health Code Violation, for 6 example, or it was a Fire Code Violation. 7 And what we were recommending was that 8 if -- if there was an L&I inspector at the site 9 and he noted something that was a health code 10 violation, that there be a database and the 11 technology so that could be forwarded to the 12 Health Department and they could come out and do the appropriate enforcement action. Or if there 13 was a police officer at the site or if a 14 15 sanitation worker happened to notice a dangerous condition, that he be able to enter it into a 16 17 computer. And it would be transmitted to the appropriate department. 18 Because there has been relentless budget 19 20 There's been relentless reductions in cutting.

force. Therefore, we need to find other ways of getting notice from the eyes and ears on the ground to the people who can do something about it.

So, I mean, I think that 1 COUNCILMAN JONES: is something that we will take a look at and give 2 3 recommendation, too. Because I think I heard in 4 different parts of my colleagues' testimony was 5 what is the role of the Fire Department and what is the role of Streets Department or what is the 6 role of the Health Department? And it just makes 7 8 sense that many eyes on the same problem can 9 prevent some of the more serious cases of violation and then, therefore, catastrophe. 10 11 So in that memorandum of understanding, I 12 would obviously think that there would be a need for cross training of key personnel. 13 Particularly, the Fire Department and others that 14 15 are out there boots on the ground, as you said, in the community that could be very helpful. 16 And then describe for me, is there existing 17 technology that can go to the same database that 18 19 cross checks, well, we came out there today. This 20 is a health violation. What is the lag time between that initial discovery and someone 21 22 following up? 23 I mean, I guess how would you --24 CONTROLLER BUTKOVITZ: I think probably the

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kind of technology the City already uses in 311. 1 They have to sort complaints, figure out which 2 3 department it should go to, provide some kind of follow up. But, you know, I can't sit here right 4 5 now and tell you what program --6 COUNCILMAN JONES: I didn't expect you to 7 be able to solve the problem right here. But it 8 begs the question, handheld computers that are 9 able to be linked to a database that gets us instance response so if I am out there in my 10 passing, and I look, was there active permit on 11 this. 12 The other follow up to that is 13

subcontractors. You talked about almost a musical 14 chairs, who is on first, subcontracting situation. 15 16 Can you elaborate on that? Well, I mean, the 17 CONTROLLER BUTKOVITZ: work is performed under the name of the contractor 18 19 that applies for the permit. And then it --20 responsibility is delegated to other people who it is not easy to determine whether they are 21 22 employees of the contractor, whether they are 23 independent contractors. And that leads to a 24 number of problems.

It leads to difficulty enforcing safety 1 regulations. It leads to problems enforcing 2 Revenue rules. I mean, this is an issue that I 3 4 know I have heard Councilman Kenney talk about 5 endlessly. 6 COUNCILMAN JONES: So, Mr. Controller, did 7 you --CONTROLLER BUTKOVITZ: And Councilman Henon 8 9 for that matter. COUNCILMAN JONES: Did you have a chance to 10 look at the Mayor's Executive Order post the 11 collapse of the building? 12 13 CONTROLLER BUTKOVITZ: I saw the news 14 reports that summarized the order. 15 COUNCILMAN JONES: Do you think they go far enough to address some of the needs to keep us 16 safe? 17 18 CONTROLLER BUTKOVITZ: I think that they are very comprehensive. And I do. The issue is 19 20 going to be not what those regulations say on paper, but what but is able to accomplished by the 21 22 number of people that are committed to that task 23 and whether there is adequate budget and adequate 24 number of people.

COUNCILMAN JONES: Thank you so much. 1 Are 2 there -- oh. Councilman Henon. 3 4 COUNCILMAN HENON: Thank you, Chairman. Mr. Controller, thank you for stopping by 5 6 and presenting your testimony. I have had the firsthand experience and having many conversations 7 8 over several years prior to being elected to City 9 Council dealing with unscrupulous contractors and how to basically have people play by the rules and 10 abide by the law, which means, you know, you're 11 a -- either a licensed contractor or a bona fide 12 employee of a licensed contractor and run into 13 brick walls the entire time. 14 15 CONTROLLER BUTKOVITZ: Right. 16 COUNCILMAN HENON: Is -- is -- so fast 17 forward to -- from six, seven years ago to now present. Have you seen some positive change and 18 19 moving in a direction where, you know, we are 20 trying to come up with a process and systems where all people are accountable for? 21 22 CONTROLLER BUTKOVITZ: No. I think, 23 unfortunately, it's moved backwards. I mean, we 24 have had -- I think there were about \$7 million in

budget cuts in L&I in the past decade, so at a time -- we already saw that they didn't have the resources to accomplish their mission in 2006 and there were major cut backs in 2008. So, it's largely a self-policing system. It's a self-policing system or you wait for something to happen.

8 COUNCILMAN HENON: Oh, I think and I hope 9 that through this process and collaboration with 10 your office we, you know -- we are proactive in 11 having processes and procedures in place. And I 12 think that is the intent. I mean, I think the --13 you know, the new L&I Commissioner Carlton 14 Williams has done a fabulous job.

15 CONTROLLER BUTKOVITZ: I will second that. 16 I would say that Commissioner Williams has been 17 extremely responsive. And has been within his 18 personal power of being able to effect things, he 19 does get on these issues right away. He responds 20 to problems the same day.

I think he has been constrained by
resources.
COUNCILMAN HENON: What's your frustration

24 with -- two-fold question.

I am sure there is some frustration with 1 trying to -- when asked, you know, certain 2 3 information from the Department of Revenue and 4 their collaboration with the Department of L&I, 5 has any of that changed, or does that continue to be, you know, somewhat of an issue trying to, you 6 7 know -- when a tip or some information is brought 8 to you, how does that hurt any of the audits that 9 you perform?

10 CONTROLLER BUTKOVITZ: I don't think it really has changed but for what I just commented 11 We've had a -- we had the ability to deal 12 on. with L&I in the past year and get them where there 13 is a serious issue to get right out there and do 14 15 an inspection. But in terms of the regular sharing of information, I don't think there is a 16 17 system in place to expedite that.

18 COUNCILMAN OH: So, we don't share. It's 19 a -- I think a desperate need and a critical part 20 of trying to stop behavior, you know, with the 21 people who aren't paying taxes to the City and not 22 being able to track any kind of unscrupulous 23 either contractor owner or developer, you know, or 24 worker that's on the job site.

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CONTROLLER BUTKOVITZ: Correct.

2 COUNCILMAN HENON: Is that a correct 3 assumption?

4 CONTROLLER BUTKOVITZ: And I've always 5 thought that these would be revenue generators. I 6 mean, there are so many violations that the cost 7 of the additional inspectors and enforcement could 8 pay for itself. But there's, I think also, a 9 philosophy that almost -- like at the federal 10 level. That deregulation is better.

11 If these shackles are removed from business being able to self police and do what they want, 12 that there will be a lot more economic activity. 13 And I think what was brought home, you know, very 14 15 tragically here is that what lies in the balance are human lives. This is not an abstract problem. 16 Actually, my wife said if L&I inspectors 17 were called something else, if they were called 18 19 construction or housing police, people would get 20 the point. I mean, you need police to proactively

21 patrol to control crime, to control violence. And 22 the role that these people play is equally

23 important.

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COUNCILMAN HENON: They are truly first

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responders, you know, being on site first and 1 protecting the public in the construction and 2 demolition, you know, public safety concerns. 3 4 The -- you did a report and your report was 5 very well written and the investigations and findings that you had working with --6 7 CONTROLLER BUTKOVITZ: You're referring to 8 last year? 9 COUNCILMAN HENON: Last years. 10 CONTROLLER BUTKOVITZ: And even there, the frustration is -- we have talked about this. 11 Ιf 12 people had badges indicating who were employees and who is subcontractor, would make it easy. 13 Because a lot of our -- we don't have direct 14 15 enforcement power. We have to partner with L&I to try to do observation of enforcement action. 16 So 17 we do observation. We do audits. COUNCILMAN HENON: So, you can't -- you 18 19 don't have the authority. 20 CONTROLLER BUTKOVITZ: We can't issue a citation. 21 22 COUNCILMAN HENON: You don't have the 23 authority, Controller, to audit or investigate a 24 particular job site or industry?

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CONTROLLER BUTKOVITZ: We can audit the 1 2 City agencies that are responsible for 3 enforcement. But for example, we can't show up at a work site and demand to be admitted to make an 4 inspection. L&I can. They have the power to 5 So, a lot of the work had to 6 enforce the codes. be performed on the basis of observation. 7

8 You can see that people weren't wearing helmets or weren't using safety equipment. 9 You 10 can see certain notorious open area violations 11 such as failure to control dust and the failure to 12 wet down the buildings and the closing off of streets without permits. But anything that would 13 require close inspection, we would be -- we would 14 15 have been hampered at.

16 COUNCILMAN HENON: But your report, you 17 talked about, you know, was the same time as the piece of legislation that Councilman Kenney and 18 19 myself and, you know, 17 members of this body, you 20 know, voted on. We -- you talked about the underground economy and you had a small sampling, 21 22 just a small sampling, that you investigated in 23 certain, you know, parts of the City. 24 Do you think that it's a much larger

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1 underground economy that's out there than you just 2 reported?

3 CONTROLLER BUTKOVITZ: Sure.

4 COUNCILMAN HENON: In my opinion, I believe 5 you only touched on the surface. That there is a 6 larger scale and a lot more people who aren't 7 paying taxes and who are not being accountable 8 for, you know, here in the City that has performed 9 the work.

10 CONTROLLER BUTKOVITZ: The way the system 11 works now there is a tremendous burden on the 12 regulating agencies. I mean, you are talking 13 about some workers that are getting paid under the 14 table. There are always questions about --15 allegations have been made that some of the 16 workers are not citizens.

17 There -- it's not easy to determine that facially. Can't stop these people and say, can I 18 19 see your driver's license? Can I see your 20 identification? Can I see your pay stub? That's why we've been arguing for more and more obvious 21 22 indicia of who these personnel are so that the 23 enforcement agencies can be helped in tracking it. 24 There is an awful lot of it wasn't me. Ιt

wasn't the contractor. It was somebody else. 1 2 It's an independent contractor. Who are they? 3 Which is the independent contractor on that day. 4 I know your legislation has required the 5 filing of additional information centrally. We think on these sites it would help if people had 6 7 kind of a name tag or a badge, something that 8 indicated what their connection was to the person 9 with the permit. What their connection is to the person with the license. 10 COUNCILMAN HENON: I don't disagree with 11 12 That's all I have. you. COUNCILMAN JONES: Thank you, Councilman. 13 14 Chair recognizes Councilwoman Sanchez. 15 COUNCILWOMAN QUINONES-SANCHEZ: I just wanted more of a comment. I wanted to thank the 16 17 Controller for publicly saying sometimes in our quest to reduce the size of government for 18 19 efficiency sake, we make compromises and we make 20 choices. As Chair of L&I, I've always been extremely 21 22 concerned about our ability to be more than just a 23 code enforcement agency but a public safety 24 agency. Like you, you know, I'm more confident in

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the leadership of our Commissioner Williams to get 1 both of those things and to do both of those 2 3 things. I appreciate the fact that you say that. I think if one thing the public has to hear in 4 this very public discussion is that if we want to 5 6 be more proactive and more preventive, we have to 7 put the resources behind that, so I appreciate that. 8

9 I did want to ask you one thing. If you've 10 seen the Executive Order -- having done all these 11 reports and seeing the Executive Order of the 12 Mayor, is there anything that sticks out at you 13 that is not included in that?

And moving forward, will you be working 14 with us to come up with some additional kind of 15 steps, lessons learned through this process? 16 CONTROLLER BUTKOVITZ: Well, I think -- I 17 think the Order does rely pretty heavily on 18 19 requiring the contractor to provide certain kinds 20 of reports. Of course, then the backup issue is to what extent are those reports being monitored? 21 22 So, there was commentary on the 22nd Street 23 incident that the permit was filled in as being a 24 job that was costing \$10,000. And now there's an

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allegation that it was actually, I think, \$122,000 although it should have been \$250,000. That immediately raises a red flag about did anybody notice that a project of this magnitude was being cited as costing only \$10,000? And whether there was an attempt to evade fee, graduated fee requirements or other Revenue requirements?

8 So, the Order does put a lot of 9 responsibility on the owners and the contractors 10 to get engineering reports and other -- which will 11 be a way of creating additional liability and 12 responsibility if the owner doesn't do that, and it should prohibit the issuance of the permit. 13 But the real test is going to be whether anybody 14 15 reads all of those documents, whether you have enough people to, in fact, read all the documents 16 that are being filed every day, or whether it's 17 something that just gets filed on the shelf and is 18 19 referred to when there is a tragedy.

I would also like to commend Councilwoman Sanchez about being very outspoken on this for a very long time about the need for policing the collapse of infrastructure in the City. But if you recall, there was a tragic incident only a

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couple of years ago where a fire escape landing
 fell off a building in Center City and killed
 somebody.

4 And at the time, promises were made that L&I was going to inspect every single private 5 apartment building at least in Center City. 6 Which -- I mean, which had no basis in reality. 7 8 They can't even get out to respond to complaints. 9 They can't even get out to respond on a schedule that involved imminently dangerous -- what is the 10 possibility that there is going -- that there was. 11 There has never been any indication that those 12 inspections occurred. 13

14 So, you can not have a reliance on the odds 15 or statistics and say this only happens once every 16 600 days. I mean, government's responsibility is 17 more proactive than that. We have a responsibility to protect people not just --18 19 cannot just depend on being lucky. Duly noted. 20 COUNCILWOMAN QUINONES-SANCHEZ: I appreciate those comments because I think you 21 22 are right. I think one of the things that we want 23 to be able to come out of this Committee is with 24 what are the benchmarks? Who monitors the

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1 benchmarks? Who polices the police to the best of 2 our ability?

3	And, you know, I do appreciate the Council
4	President's leadership in saying this is we are
5	going to do pull a report very quickly. Work
6	with the Administration in ensuring that those
7	resources are there. But ultimately, the test
8	will be in your audit in terms of ensuring that we
9	are putting in those protocols. That is why I
10	welcome your input in this process as we delineate
11	how prescriptive we want to be in all of this
12	stuff. And then ultimately, how do we monitor the
13	accountability lines.
14	So, we appreciate your input in this.
15	Thank you.
16	COUNCILMAN JONES: Thank you.
17	Councilwoman.
18	Councilwoman Blackwell.
19	COUNCILWOMAN BLACKWELL: Thank you. I
20	would like to thank the Controller, as well.
21	There are so many areas that are of concern. I
22	know I've been a constant critic of the brownouts
23	with the Fire Department. And we when we have
24	people who are renting those properties that

caught on fire, we had one -- in my area near 1 2 Cedar Avenue where a young person died. And when 3 the person who is running it was low income, the building sits. 4 5 So, there are so many areas that we can 6 focus on and talk about where we can try to make 7 sure that people are protected. I see Tracy Gordon back there. She had a fire recently next 8 That is a whole big issue in and of 9 door to her. 10 itself. I believe it's Councilman Kenney who has been talking about the input of the Fire 11 12 Department. There are many areas that we can work in to 13 14 try to protect our City and its residents. Thank you again, Mr. Controller. 15 Thank you, Councilwoman. 16 COUNCILMAN JONES: 17 Are any other questions for our witness? Seeing none, thank you so much, 18 19 Mr. Controller for taking the time out. Okay. 20 So, there are no other witnesses to testify 21 today? THE CLERK: 22 No. 23 COUNCILMAN JONES: Seeing none, hearing 24 none, I want to thank all those who testified but

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particularly the Members of this Committee:
 Councilwoman Sanchez, Councilman Henon, Councilman
 Kenney and Councilwoman Blackwell, for their
 dedication to this issue.

5 My only closing remarks will be that this is the first leg in a four-part relay. And this 6 is to establish for the record where we are by way 7 8 of L&I demolition. I would only say that New York 9 at the turn of the last century had to go through a whole codification of fire codes and building 10 codes when massive populations moved into urban 11 12 In order to alleviate ghettos, squalor and areas. fire hazard, they had to really codify their 13 codes. 14

When we had the pier collapse in early part of the last, we had to look at, you know, the popularity of our piers and whether they could be maintained for entertainment. It took us a while to catch up to those kinds of codes.

And I think as Philadelphia makes a resurgence economically, we got to remember that some of these properties built in the '30s and '40s were only meant to last 30, 40 years. And we are coming to the end of that period. We need to

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1	be a lot more diligent about how we develop, how	
2	we demolish and how we keep people safe.	
3	So having said that, we are going to recess	
4	this Special Committee on Demolition to the call	
5	of the Chair until June 27, 2013 at 10:00 a.m. in	
6	these Chambers.	
7	Thank you all very much.	
8		
9	(Special Investigative Committee on	
10	Demolition Practices recessed at 1:50 p.m.)	
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2	CERTIFICATION
3	
4	I, hereby certify that the
5	proceedings and evidence noted are
6	contained fully and accurately in the
7	stenographic notes taken by me in the
8	foregoing matter, and that this is a
9	correct transcript of the same.
10	
11	
12	 Court Reporter - Notary Public
13	Court Reporter - Notary Public
14	
15	(The foregoing certification of
16	this transcript does not apply to any
17	reproduction of the same by any means,
18	unless under the direct control and/or
19	supervision of the certifying reporter.)
20	
21	
22	
23	
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